EPOS

BrainAdapt™

IMPACT 400
Wireless Series

Engineered to be heard. Designed to be used.

Engineered for the open office and designed for hybrid professionals. This high-value headset combines advanced voice pickup, exceptional battery life, and intelligent audio technologies. EPOS voice pickup technology ensures your speech is captured clearly, achieving 99% word recognition even in noisy environments. That means your message gets through accurately to customers, colleagues, and AI agents. Certified for Microsoft Teams, it enables confident collaboration across calls, meetings, and AI-powered workflows.

Certified for Microsoft Teams zoom Google Meet

Key **Features**

Exceptional battery life you can rely on

With up to 39 hours of use and Bluetooth® Low Energy Audio, you get uninterrupted performance every day.

Advanced hybrid ANC for fewer distractions

Powered by EPOS BrainAdapt™, hybrid ANC reduces listening effort and helps you maintain focus throughout the day.

Outstanding voice pickup

Premium Microphone for Open Office, featuring EPOS voice pickup technology for proven voice clarity in any environment. Certified for Microsoft Teams.

99% word recognition in noisy environments

Advanced voice pickup captures your speech, ensuring your message gets through to customers, colleagues, and AI agents.

Built for all-day performance

A lightweight headset with intuitive call controls like lift-to-mute and down-to-answer to keep you comfortable and productive.

See more at eposaudio.com/impact-400

What's in the Box

Quick Guide, Safety Guide & Compliance Sheet

Carry Pouch

IMPACT 400

BTD 400c dongle*

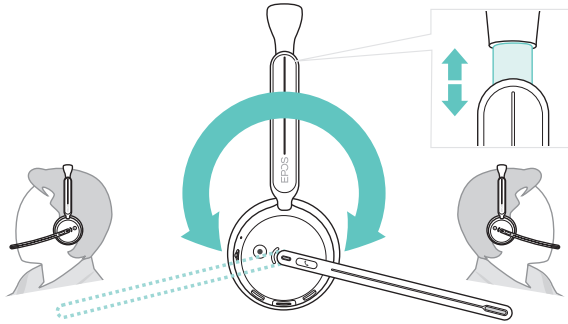
BTD USB-C to USB-A Adapter*

USB-C to USB-C Cable

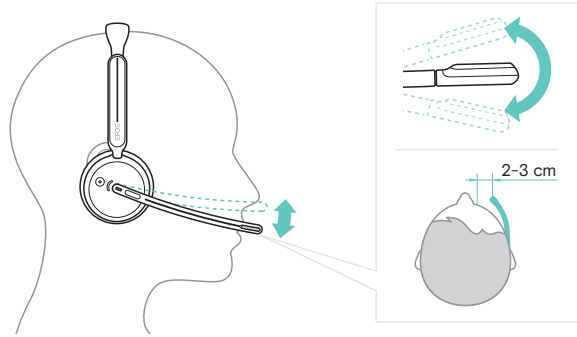
* Dongle and adapter available with IMPACT 400 MS UC ANC WL USB-C+A

How to Use the **IMPACT 400**

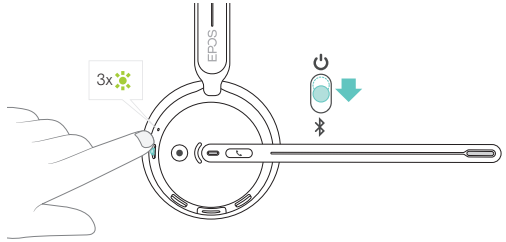
Adjusting and wearing the headset



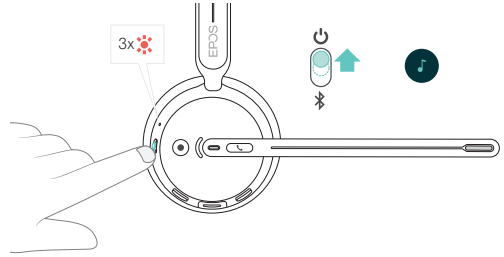
Positioning the microphone



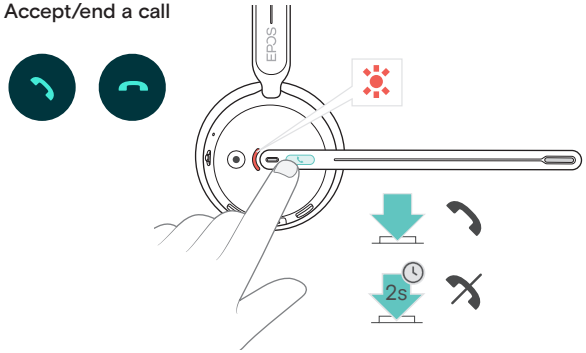
Switching the headset on



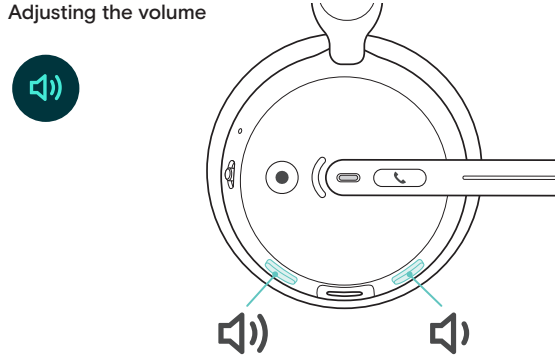
Switching the headset off



Accept/end a call



Adjusting the volume



Additional benefits & features

Microphone performance in open offices
The microphones are designed for excellent noise suppression in open offices.

Certified for Microsoft Teams
The IMPACT 400 headset series (Premium Microphone for Open Office) is certified for Microsoft Teams.

Bluetooth® LE Audio
Experience longer battery life and improved wireless efficiency with Bluetooth Low Energy Audio.

Busylight for fewer interruptions
Signals when you are on call but stays unseen on camera.

Integrates with EPOS Connect & Manager
Tap into the EPOS ecosystem to get firmware updates, tweak settings, and more.

Mute LED on microphone
Prominent LED on the microphone lets you know when you're muted at a glance.

Lift to mute feature
Simply lift/lower the boom arm while on a call to mute/unmute your microphone.

USB-C to USB-A adapter
Connect to any USB-A or USB-C device using the included adapter.

Built for portability
Easy to carry thanks to its lightweight design that folds flat when not in use.

Sustainable FSC packaging
Plastic free packaging and materials from responsibly managed forests.

Product **features**

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Connectivity

Laptop, phone, tablet	Up to 30m/98 ft wireless range to a computer using the included BTD 400c dongle.
Bluetooth LE Audio	Low Energy Audio is the next generation of Bluetooth® audio, enabling audio streaming over Bluetooth Low Energy. It delivers longer battery life, improved wireless efficiency, scalable device connectivity, and enhanced audio experiences, all with lower power consumption.
Dongle	Comes with pre-paired BTD 400c dongle including BTD USB-C to USB-A adapter
Multi-point	Connect to two Bluetooth devices at the same time, including a mobile device and computer.
Multiple device pairing	Pair with up to 8 devices.

Audio

Active noise cancellation (ANC)	Hybrid ANC tuned to suppress surrounding noise to support focus in open offices and working environments with distractions.
TalkThrough	Makes brief conversations with people next to the user possible without needing to remove the headset.
EPOS ActiveGard™	Protects users againt acoustic injury caused by sudden bursts on the line.
EPOS EU Noise at Work Limiter®	Enhanced audio protection that reduces the risk and severity of acoustic shock, average 85 dB over a work day.
Australia G616 Acoustic Safety	Enhanced audio protection that reduces the risk and severity of acoustic shock, not exceeding 102 dB SPL.
EPOS BrainAdapt™	Proven to reduce users listening effort, improve speech recognition and improve memory recall by reducing the cognitive load on the brain caused by noise or poor audio.*

*Read more about EPOS BrainAdapt™ here

Product **features**

Ease of use

Mute LED on boom arm	If the user speaks while muted, the LED on the boom arm will flash to indicate that the microphone is muted.
Call control	Call control on the headset lets users manage calls directly, improving efficiency and reducing interruptions.
Busy light	A single-sided busy light indicates to colleagues when the user is in a call.
Boom arm features	Flexible boom arm allows for precise placement and 270 degrees rotation enables left or right wearing. Easily answer and mute calls by movig the boom arm to the down or upright position.
Microsoft Swift Pair, Made for iPhone and Google Fast Pair	Enables faster, seamless Bluetooth pairing, reducing setup time and improving user productivity with professional headsets.

Certifications

Microsoft Teams (Premium Microphone for Open Office), Zoom (Workplace & Call Center), Google Meet, Webex by Cisco.	Ensure optimal audio quality and seamless integration with your preferred unified communications platform.

Durability

Warranty	2 years

Software

EPOS Connect desktop app	EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences: eposaudio.com/software-epos-connect
EPOS Connect mobile app	Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean and Simplified Chinese.
EPOS Connect for thin clients	Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux
EPOS Connect for web	A web-based solution to conduct firmware updates and configure headsets for personal audio preferences
EPOS Manager	Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Product **features**

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Product variants	What's in the box	EAN code	UPC code
IMPACT 400 MS UC ANC WL USB-C+A Art. no. 1001553	IMPACT 400 Bluetooth® on-ear headset., Bluetooth® USB dongle BTD 400c, BTD USB-C to USB-A adapter, USB-C to USB-C cable, Headset pouch, Documentation.	57 14708 01380 8	8 40064 41354 1

Spare **parts**

Product	Description	EAN code	UPC code
BTD 400c WL USB-C Dongle Art. no. 1001555	The USB-C BTD 400c dongle provides connection to compatible Bluetooth® devices.	57 14708 01382 2	8 40064 41356 5
Replacement ear pads IMPACT 400 WL Art. no. 1001557	Leatherette ANC ear pads - 2 pcs. for the IMPACT 400 Wireless Series.	57 14708 01384 6	8 40064 41358 9
Replacement BTD USB-C to USB-A Adapter Art. no. 1001589	Replacement BTD USB-C to USB-A Adapter that allows USB-C dongles to be used in USB-A ports.	57 14708 01416 4	8 40064 41390 9
Replacement Cable USB-C to USB-C 1.2m Art. no. 1001489	Converts USB-C cables to connect to USB-A ports.	57 14708 01310 5	8 40064 41289 6
Headset Pouch 01 Art. no. 1001239	Headset pouch in grey sustainable RPET felt material.	57 14708 01046 3	8 40064 41046 5
Spare battery 07 Art. no. 1001546	Spare battery for the IMPACT 400 Wireless Series.	57 14708 01371 6	8 40064 41347 3