EPOS

IMPACT D Series

With premium audio performance and powerful wireless reach, your journey towards wireless freedom starts here. Keep desks tidy with a streamlined design ideal for hotdesking when agents need plug and play functionality at every workstation.

AVAYA DevConnect Tested

Alcatel·Lucent Enterprise

Key **Features**

Ensure premium audio for clear calls

With EPOS Voice™ and noise-cancelling microphone for natural, clear conversations

Connect simply to one device

Plug-and-play with single connectivity to either desk phone or softphone/PC

Choose your wearing style

Lightweight comfortable headsets to suit your preference, headband, ear hook optional neckband and binaural headset

Ensure tidy desk ideal for hotdesking

With a streamlined functional design, wireless headset and one base station serving all wearing styles

Move freely with powerful wireless reach

Up to 55 m in typical offices, up to 180 m line of sight, and up to 12 hours talk time

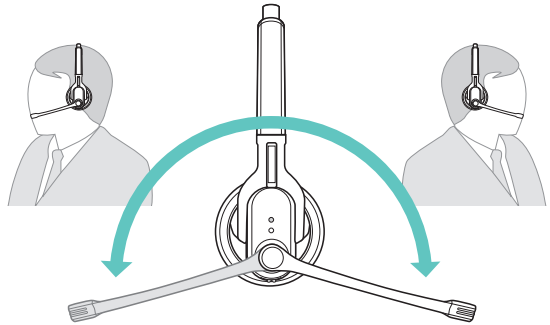
See more at eposaudio.com/impact-d

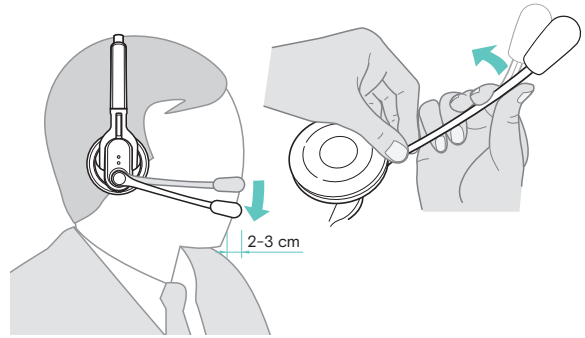
What's in the Box

Items in the box may vary depending on product variant and may include:

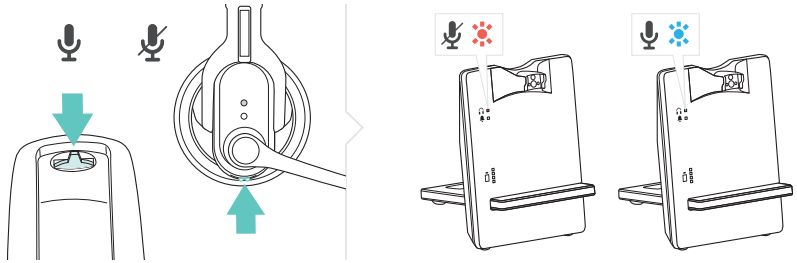
Headband (detachable)

How to Use the **IMPACT D**

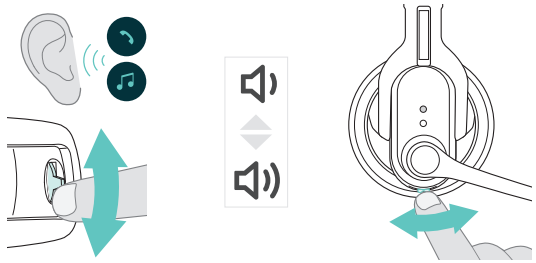




Mute/unmute



Adjusting the volume



Additional benefits & features

Enjoy one-touch call management
To answer/end* calls, mute microphone and control volume

Keep your desk tidy
With built-in cable management

Protect your hearing
From acoustic shock with EPOS ActiveGard® technology

Stay mobile with fast charging
50% battery charges in just 20 minutes

See talk time available
Shown via status indicators on the base station

Complementary software
Simple Device management with EPOS software solutions

Get convenient phone conferencing
Up to four headsets per call and simple hot desking

Benefit from secure base station
With solid metal plate for stability

* Answer/end call requires EHS cable for desk phone and EPOS software for certain softphones

Product **data**

General

Wearing style	Headband – single-sided or double-sided and ear hook*
Headset weight	**D 10 HS II:** With ear hook: 22 g / 0.78 oz / 0.049 lbs With headband: 50 g / 1.76 oz / 0.11 lbs **D 30 HS:** 85 g / 3.00 oz / 0.19 lbs
Connectivity	Deskphone, Softphone/PC, single device connectivity
Warranty	2 years

Audio

Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Microphone type	**IMPACT D 10 II:** Noise-cancelling microphone **IMPACT D 30:** Ultra Noise-cancelling microphone
Microphone frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Noise cancellation	Noise-cancelling or ultra noise-cancelling microphone

* Neckband available as accessory

Product **data**

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Technical

Charging time	1 hour
Standby time	Up to 100 hours
Battery time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft

Product **data**

Content of delivery

What's in the box	**D 10 USB ML II** Headset, base station, USB cable, headband (detachable), bendable ear hook (mounted on headset), quick guide, safety guide **D 10 PHONE II** Headset, base station, power supply, audio phone cable, headband (detachable), bendable ear hook (mounted on headset), quick guide, safety guide **D 30 USB ML** Headset, base station, USB cable, headband (detachable), quick guide, safety guide **D 30 PHONE** Headset, base station, power supply, audio phone cable, headband (detachable), quick guide, safety guide

Software

EPOS devices can be managed with following Software solutions:	
EPOS Connect	Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments: eposaudio.com/software-epos-connect
EPOS Manager	Manage, update and configure EPOS audio devices from any location - for both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Product **data**

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Product	Connects to	EAN code	UPC code
IMPACT D 10 Phone II - EU Art. no. 1000994 Single Sided Wireless DECT System	Deskphone	57 14708 00796 8	8 40064 40796 0
IMPACT D 10 Phone II - UK Art. no. 1000995 Single Sided Wireless DECT System	Deskphone	57 14708 00797 5	8 40064 40797 7
IMPACT D 10 Phone II - US Art. no. 1000996 Single Sided Wireless DECT System	Deskphone	57 14708 00798 2	8 40064 40798 4
IMPACT D 10 Phone II - AUS Art. no. 1000997 Single Sided Wireless DECT System	Deskphone	57 14708 00799 9	8 40064 40799 1
IMPACT D 10 USB ML II - EU Art. no. 1000998 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00800 2	8 40064 40800 4
IMPACT D 10 USB ML II - US Art. no. 1000999 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00801 9	8 40064 40801 1
IMPACT D 10 USB ML II - AUS Art. no. 1001000 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00802 6	8 40064 40802 8

Product **data**

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Product	Connects to	EAN code	UPC code
IMPACT D 30 Phone - EU Art. no. 1000987 Double Sided Wireless DECT System	Deskphone	57 14708 00789 0	8 40064 40789 2
IMPACT D 30 Phone - UK Art. no. 1000988 Double Sided Wireless DECT System	Deskphone	57 14708 00790 6	8 40064 40790 8
IMPACT D 30 Phone - US Art. no. 1000989 Double Sided Wireless DECT System	Deskphone	57 14708 00791 3	8 40064 40791 5
IMPACT D 30 Phone - AUS Art. no. 1000990 Double Sided Wireless DECT System	Deskphone	57 14708 00792 0	8 40064 40792 2
IMPACT D 30 USB ML - EU Art. no. 1000991 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00793 7	8 40064 40793 9
IMPACT D 30 USB ML - US Art. no. 1000992 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00794 4	8 40064 40794 6
IMPACT D 30 USB ML - AUS Art. no. 1000993 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00795 1	8 40064 40795 3

Accessories & **Spares**

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Product	Art. no.	Description	EAN code	UPC code
D 30 HS	1001331	Double-sided DECT headset for the IMPACT D and IMPACT DW Series	57 1470801161 3	8 4006441141 7
D 10 HS II	1001332	Single-sided DECT headset for the IMPACT D and IMPACT DW Series	57 1470801162 0	8 4006441142 4
UNI PS EU 01	1000703	Power supply for MCH 7. Suitable for IMPACT DW Series and IMPACT D 10 Phone.	57 1470800504 9	8 4006440504 1
USB cable - DW	1000708	USB-A to micro USB cable for wireless IMPACT SDW 5000, DW, SD and D 10 headset Series.	57 1470800509 4	8 4006440509 6
Spare Mic foam, DW20/30	1000710	Microphone Pop Screen (10X).	57 1470800511 7	8 4006440511 9
DW BATT 03	1000726	Rechargeable battery suitable for IMPACT DW Series, SD Series and MB Pro Series headsets.	57 1470800527 8	8 4006440527 0
HZP 29 DW 20+30	1000727	Leatherette ear pads (1 pair) incl. click ring suitable for: IMPACT DW Pro 1 headsets, DW Pro 2 headsets, SD Pro 1 headsets, SD Pro 2 headsets, D 30 headsets and the MB Pro Series headsets.	57 1470800528 5	8 4006440528 7
MCH 7	1000739	Power supply for MCH 7. Suitable for IMPACT 5000, DW Series, SD Series and D 10 PHONE. MCH 7 is a multi-USB power source that can power 5 CH 10 or CH 30 USB headset chargers simultaneously. A power supply is required (not included with the MCH 7).	57 1470800540 7	8 4006440540 9
HPH 01	1000778	Soft cotton hygiene cover, 10 pcs. For use with leatherette ring ear pads or acoustic foam ear pads. Suitable for following series within the IMPACT line: SC 600, SC 200, SC 30/60, DW, SD, MB Pro and the CC and SH Series.	57 1470800579 7	8 4006440579 9
USB-A to USB-C	1000832	Adapter Cable USB-A To USB-C	57 1470800633 6	8 4006440633 8

Appendix

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Additional product data

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) - DECT 6.0
GAP compatible	Yes (headset)
Headset	Connects to base station/base set
Base station	IMPACT D 10 USB ML II/D 30 USB ML: Connects to PC/Softphone IMPACT D 10 PHONE II/D 30 PHONE: Connects to deskphone
Headset auto link to base	Yes, can be activated on the base station
Temperature range	Operational: +5°C to 45°C / +41°F to +113°F Storage: -20°C to 70°C / -4°F to +158°F
Battery (Lithium Polymer)	Exchangeable for service (see User Manual)
EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS Manager software

** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.