EPOS

BrainAdapt™

IMPACT 1000 Series

When every word counts. Powered by EPOS AI™

Designed for the future of work and featuring EPOS BrainAdapt™ technologies, IMPACT 1000 sets the benchmark for clarity and focus that outperforms its competition. With unmatched AI-powered voice pickup, hybrid adaptive ANC, and native Bluetooth®, it keeps you focused and productive wherever you work.



Certified for Microsoft Teams zoom Google Meet

Key **Features**



Total environmental control with hybrid adaptive ANC

Not just noise cancellation, but complete mastery over your surroundings. Create your personal zone of focus wherever work takes you.

EPOS BrainAdapt™ Backed by science

Scientifically proven audio technology that reduces listening fatigue, improves concentration and delivers clearer conversations.

The industry's best voice pickup

Sets the industry benchmark with EPOS AI™-driven noise cancellation, delivering your voice clearly and naturally in any working environment.

AI precision starts with perfect voice pickup

With a word accuracy higher than 99 out of 100, you can trust that the tasks you give your AI assistant are completed correctly, first time. That's true AI powered productivity.

Smart, effortless, all-day focus.

Instant Bluetooth® connection, intuitive smart features and wireless charging keep you effortlessly in control through. every meeting

See more at eposaudio.com/impact-1000

What's in the Box

Soft Carry Pouch



IMPACT 1000



Charging Stand*

Dongle Adapter



BTD 900c Dongle

Safety Guide

Compliance Sheet

Quick Guide





USB-C to USB-A adapter

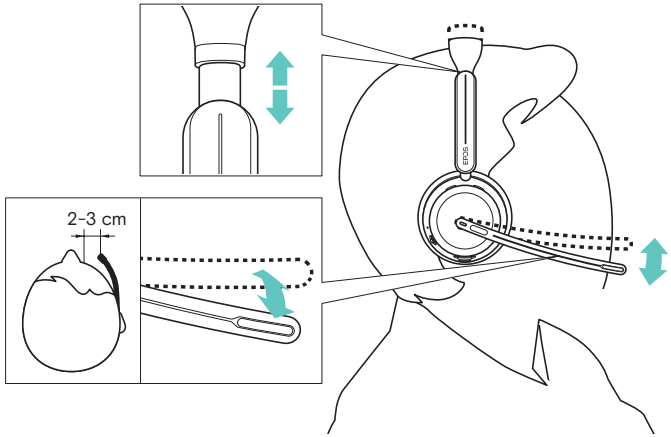


USB-C to USB-C cable

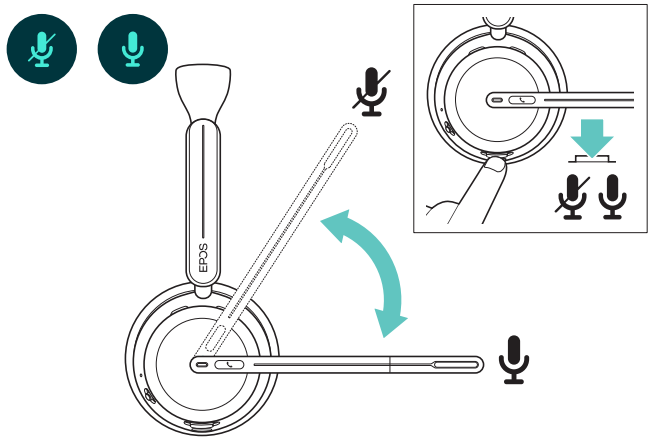
* Included in:
IMPACT 1000 MS UC ANC WL Stand
IMPACT 1000 MS UC ANC WL USB-C+A Stand

How to Use the **IMPACT 1000**

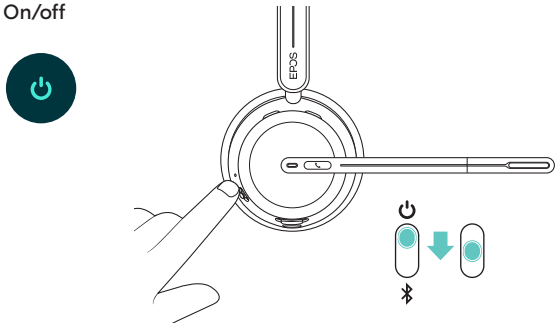
Adjusting and wearing the headset



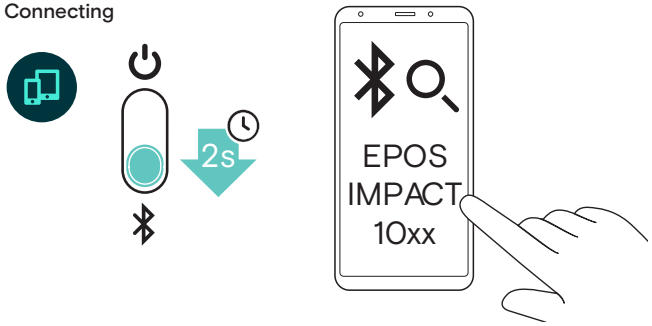
Mute/unmute



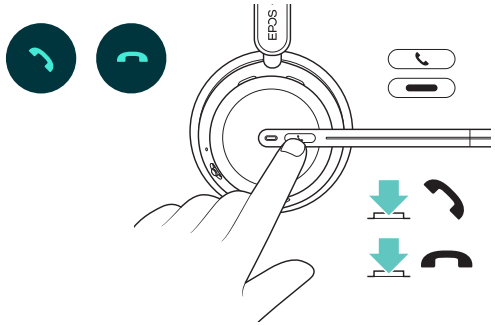
On/off



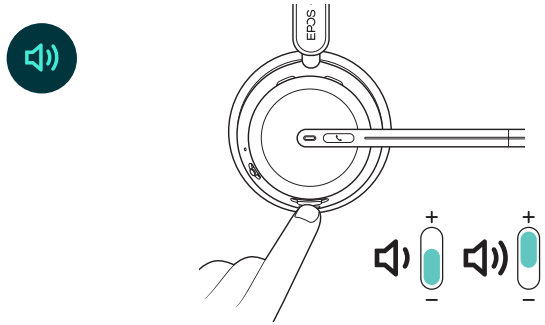
Connecting



Accept/end a call



Adjusting the volume



Additional benefits & features

Triple connectivity
Stay connected wirelessly with up to three devices at the same time.

Native Bluetooth®
The new IMPACT 1000 headsets (Native Bluetooth®) is certified for Microsoft Teams and provides an easy way to connect.

Premium Microphone for the Open Office
The IMPACT 1000 headset series (Premium Microphone for Open Office) is certified for Microsoft Teams.

360-degree busylight
Busylights on both earcups clearly signals when you're on a call and not to be disturbed.

Wireless Charging
Charge your headset wirelessly by simply hanging it on the convenient, sleek charging stand.

TalkThrough mode
Makes quick conversations with colleagues effortless without removing your headset.

Convenient USB-C and USB-A connectivity
Connect easily with any office setup with the included Bluetooth® Dongle USB-C and USB-A adapter.

Sustainable FSC packaging
Plastic free packaging and materials from responsibly managed forests.

IT managers stay in control with EPOS Manager
Free software for asset management, remote updates and adhering to company policy.

Control your settings with EPOS Connect
Easy headset management with EPOS Connect app, available for mobile, desktop or web browser.

Microsoft Swift Pair (When using Native Bluetooth®)
Instantly pair your IMPACT 1000 with Windows devices for a faster, smoother connection.

Sustainable carry pouch
A modern headset pouch crafted in grey RPET felt material, made from recycled PET bottles.

Product **features**

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Connectivity

Laptop, phone, tablet	Up to 30m/98 ft wireless range to a computer using the included BTD 900c dongle.
Native Bluetooth®	Connect to a computer without the use of a dongle, reducing port consumption.
Dongle	Comes with pre-paired BTD 900c dongle including BTD USB-C to USB-A adapter. A future software release will add support for Microsoft Teams over native Bluetooth®.
Multi-point	Connect to three Bluetooth devices at the same time, including a mobile device and computer.
Multiple device pairing	Pair with up to 8 devices.

Audio

Active noise cancellation (ANC)	Hybrid Adaptive ANC tuned to suppress surrounding noise to support focus in open offices and working environments with distractions.
Talk Through mode	Makes brief conversations with people next to the user possible without needing to remove the headset.
EPOS ActiveGard™	Protects users againt acoustic injury caused by sudden bursts on the line.
EPOS EU Noise at Work Limiter®	Enhanced audio protection that reduces the risk and severity of acoustic shock, average 85 dB over a work day.
Australia G616 Acoustic Safety	Enhanced audio protection that reduces the risk and severity of acoustic shock, not exceeding 102 dB SPL.
EPOS BrainAdapt™	Proven to reduce users listening effort, improve speech recognition and improve memory recall by reducing the cognitive load on the brain caused by noise or poor audio.*

*Read more about EPOS BrainAdapt™ here

Product **features**

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Ease of use

Mute LED on boom arm	If the user speaks while muted, the LED on the boom arm will flash to indicate that the microphone is muted.
Call control	Call control on the headset lets users manage calls directly, improving efficiency and reducing interruptions.
Busy light	360-degree busylight indicates to colleagues when you're on a call and not to be disturbed.
Boom arm features	Flexible boom arm allows for precise placement and 270 degrees rotation enables left or right wearing. Easily answer and mute calls by movig the boom arm to the down or upright position.
Microsoft Swift Pair	Enables faster, seamless Bluetooth pairing, reducing setup time and improving user productivity with professional headsets.

Certifications

Microsoft Teams (Native Bluetooth* + Premium Microphone for Open Office) Zoom Workplace, Google Meet, Cisco Webex. *A future software release via EPOS Connect will add support for Microsoft Teams over native Bluetooth.	Ensure optimal audio quality and seamless integration with your preferred unified communications platform.

Durability

Warranty	2 years

Software

EPOS Connect desktop app	EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences: eposaudio.com/software-epos-connect
EPOS Connect mobile app	Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean and Simplified Chinese.
EPOS Connect for thin clients	Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux
EPOS Connect for web	A web-based solution to conduct firmware updates and configure headsets for personal audio preferences.
EPOS Manager	Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Product **features**

Product variants	What's in the box	EAN code	UPC code
IMPACT 1000 MS UC ANC WL Stand Art. no. 1001593	IMPACT 1000 on-ear, dongle-free Bluetooth® headset. Wireless charging stand (CH 40), Headset Pouch, USB-C to USB-A Adapter, USB-C Cable (1.2m), Safety & Compliance sheet, Quick guide	57 14708 01420 1	8 40064 41394 7
IMPACT 1000 MS UC ANC WL Art. no. 1001591	IMPACT 1000 on-ear, dongle-free Bluetooth® headset. Headset Pouch, USB-C to USB-A Adapter, USB-C Cable (1.2m), Safety & Compliance sheet, Quick guide	57 14708 01418 8	8 40064 41392 3
IMPACT 1000 MS UC Mono WL Art. no. 1001592	IMPACT 1000 mono on-ear, dongle-free Bluetooth® headset. Headset Pouch, USB-C to USB-A Adapter, USB-C Cable (1.2m), Safety & Compliance sheet, Quick guide	57 14708 01419 5	8 40064 41393 0
IMPACT 1000 MS UC ANC WL USB-C+A Stand Art. no. 1001551	IMPACT 1000 on-ear Bluetooth® headset. Wireless charging stand (CH 40), Headset Pouch, Bluetooth® USB dongle BTD 900c, BTD USB-C to USB-A adapter, USB-C cable (1.2m), Safety & Compliance sheet, Quick guide	57 14708 01378 5	8 40064 41352 7
IMPACT 1000 MS UC ANC WL USB-C+A Art. no. 1001548	IMPACT 1000 on-ear Bluetooth® headset. Headset Pouch, Bluetooth® USB dongle BTD 900c, BTD USB-C to USB-A adapter, USB-C cable (1.2m), Safety & Compliance sheet, Quick guide	57 14708 01375 4	8 40064 41349 7

Spare **parts**

Product	Description	EAN code	UPC code
CH 40 Art. no. 1001139	Wireless Charging stand. USB-C	57 14708 00941 2	8 40064 40941 4
BTD 900c Art. no. 1001149	The BTD 900c dongle provides connection to compatible Bluetooth® devices in the ADAPT and IMPACT Series.	57 14708 00951 1	8 40064 40951 3
Replacement cable USB-C to USB-C 1.2m Art. no. 1001489	Replacement cable USB-C to USB-C 1.2m	57 14708 01310 5	8 40064 41289 6
Replacement IMPACT 800/1000 ANC ear pads Art. no. 1001290	Leatherette ANC ear pads - 2 pcs.	57 14708 01120 0	8 40064 41100 4
Replacement IMPACT 800/1000 ear pads Art. no. 1001289	Leatherette non-ANC ear pads - 2 pcs.	57 14708 01119 4	8 40064 41099 1
Headset Pouch 01 Art. no. 1001239	Sustainable Headset Pouch Grey RPET Felt Material.	57 14708 01046 3	8 40064 41046 5
Replacement BTD USB-C to USB-A Adapter Art. no. 1001589	Converts USB-C dongles to USB-A ports. Variant dependent.	57 14708 01416 4	8 40064 41390 9
Replacement USB-C to USB-A Adapter Art. no. 1001474	Converts USB-C cables to connect to USB-A ports. Variant dependent.	57 14708 01295 5	8 40064 41274 2
Spare battery 06 Art. no. 1001546	Spare battery for IMPACT 1000 Series headsets.	57 14708 01371 6	8 40064 41347 3