

## Release Notes

### EPOS Manager

Release Date: 29-11-2022

Version: 7.4.0 (Cloud)

#### New features:

- Ability for IT Admin to filter firmware & configuration packages based on connected devices.
- Support for new devices - Expand Vision 1 and Expand Vision 5.

#### Changes and bug fixes:

- Removed Pending & Rejected updates tabs under Manage updates & Configuration pages, to ease the flow of firmware/Software packages published by EPOS.
- Removed support to deploy Voice Prompt only packages.
- Support for additional settings for MB Pro 1 & Pro 2 headsets.
- Add 24 hours' time format and Admin password during provision & configuring video devices.

#### Known Issues:

- Copy QR Code will not work when EPOS Manager On-premises is accessed through non secure URLs (http).
- Users need to clear browser cache when EPOS Manager is launched through bookmarks to view the latest UI.
- EPOS Manager will not show version details of web-based softphones.

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### Software Release History

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Release Date: 17-08-2022

Version: 7.3.1 (Cloud), 7.3.1.20621 (On-premises)

#### New features:

- Support for new device - EXPAND Vision 3T.

#### Changes and bug fixes:

- Fixed the issue where EPOS Manager sign up was failing due to spaces in the Admin Contact Number.

#### Known Issues:

- Copy QR Code will not work when EPOS Manager On-premises is accessed through non secure URLs (http).

- Users need to clear browser cache when EPOS Manager is launched through bookmarks to view the latest UI.
- EPOS Manager will not show version details of web-based softphones.

**Release Date: 06-07-2022**

**Version: 7.3.0 (Cloud), 7.3.0.19484 (On-premises)**

#### **New features:**

- Support for new devices - BTD 800a, EXPAND Vision 1, EXPAND Vision 5, EXPAND Control, ATC-C3 HS.
- Ability for IT admin to easily provision video devices to EPOS Manager using QR codes.
- Support for IT Admin to set 3CX Desktop App Dialer as default softphone.

#### **Changes and bug fixes:**

- Ability for IT Admin to view the connected machine hostname under Manage Devices.
- Configured emails sent from EPOS Manager to use static IP address - 149.72.207.5
- Ability for IT Admin to transfer ownership to sub admin instead of updating the email address.
- Fixed the issue where Create New Group button was not visible in Chrome browser in Manual Group tab.
- Fixed the issue where IT Admin cannot choose special character \* in their password.
- Fixed the issue where sorting was not working correctly on First seen column in Manage Device.

#### **Known Issues:**

- EPOS Manager will not show version details of web-based softphones.

**Release Date: 28-04-2022**

**Version: 7.2.0 (Cloud), 7.2.0.17554 (On-premises)**

#### **New features:**

- Support for new devices - ADAPT 660 AMC, EXPAND 40 Series, C10, C20, C50.

#### **Changes and bug fixes:**

- Support for 1 hour auto power-off settings for ADAPT 200/300/400/500 Series devices.
- Ability for IT Admin (Cloud Only) to configure Single Sign On in the organization.
- Fixed the issue where the number of users is not shown correctly in the manual group.
- Fixed the issue where dashboard (Cloud only) was showing incorrect active device count.

#### **Known Issues:**

- EPOS Manager will not show version details of web-based softphones.

**Release Date: 09-02-2022**

**Version: 7.1.1 (Cloud), 7.1.1.15278 (On-premises)**

**New features:**

- Ability for IT Admin to view the login name of the user.
- Ability for IT Admin to choose not to receive email notifications on updates and configurations.
- Ability for IT Admin to see the processor name of the EPOS Connect client machine.

**Changes and bug fixes:**

- Fixed the issue where EPOS Manager Cloud Single Sign On login on MAC machine does not work on Safari browser.

**Known Issues:**

- EPOS Manager will not show version details of web-based softphones.

**Release Date: 20-12-2021**

**Version: 7.1.0 (Cloud), 7.1.0.13703 (On-premises)**

**New features:**

- Ability for IT Admin to login to EPOS Manager cloud using Single Sign On.
- Support for Mobile call transfer and configurable Auto Power Off settings for IMPACT 5000 Series.
- Support for Avaya Workplace to be set as default softphone by IT admin.

**Changes and bug fixes:**

- EPOS Manager on-premises support for Windows Server 2016 (Updated Feb 2018) OS.
- Support for ZyDesk to be recognized as Zylinc brand in the softphone report.
- Fixed the issue where EPOS Connect for Windows was unable to connect with EPOS Manager due to constraints on the length of Office field.

**Known Issues:**

- EPOS Manager will not show version details of web-based softphones.
- EPOS Manager Cloud Single Sign On login on MAC machine does not work on Safari browser. It is recommended to use Google Chrome on MAC for Single Sign On.

**Release Date: 07-10-2021**

**Version: 7.0.0 (Cloud), 7.0.0.11582 (On-premises)**

## New features:

- Support for new devices - IMPACT D Series.
- Ability for IT Admin to configure the Mute Notification settings for IMPACT 5000 Series and the interval on how frequently to show the notifications.

## Changes and bug fixes:

- The URL of the static content (software and firmware updates) on the cloud solution has changed to <https://update.eposstorage.com>
- Improved the on-premises solution to reduce the number of ports required to be exposed in the organization.
- Tenant Admin while editing the softphone configuration pack can see the list of default softphones based on the EPOS Connect client type.
- Fixed the issue where the admin name was shown wrong upon login.
- Fixed the issue where the third-party device name was not shown in the device details page.
- Fixed the issue where sub admins are not receiving new FW/SW notification emails.

## Known Issues:

- EPOS Manager will not show version details of web-based softphones.

Release Date: 12-05-2021

Version: **6.1.0 (Cloud), 6.1.0.7007 (On-premises)**

## New features:

- Support for new devices - ADAPT 130/130T, ADAPT 160/160T, ADAPT 135/135T, ADAPT 165/165T, ADAPT 160 ANC/160T ANC, ADAPT 200 Series, Command 260 PTT.
- Support for Sidetone settings in ADAPT 660.
- Support for prioritizing PC audio settings in BTD 800 dongle.

## Changes and bug fixes:

- EPOS Manager On-Premise solution based on [docker Linux containers](#).
- Ability for IT Admin to deploy multiple firmware updates or configurations to multiple user groups in one go.
- Ability for IT Admin to hide the user groups.
- Fixed the issue of call activity and softphone reports not shown.

## Known Issues:

- EPOS Manager will not show version details of web-based softphones.