



User Guide

EPOS Connect for Web

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Introduction


Open a supported browser and navigate to EPOS Connect:
<https://eposconnect.enterprise.eposaudio.com/>

Supported browsers are Chrome and Edge.

Coexisting with EPOS Connect installation

System web access

Having both EPOS Connect installed and running the Web application can have some complications.

 It is recommended to only use the EPOS Connect for Web when EPOS Connect is not installed on the computer

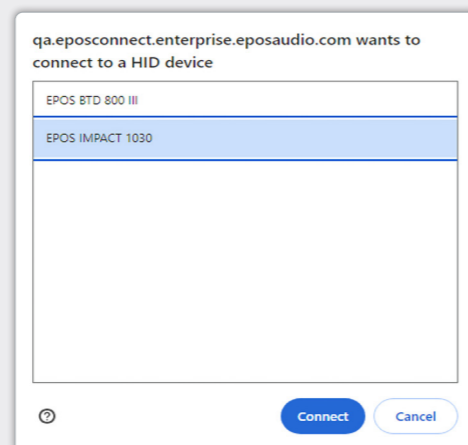
Adding devices

Due to security reasons, web pages cannot display EPOS devices until permission has been granted by the user.

This is done by clicking the button on the page.

Add device

This will open a popup where you can give permission for EPOS Connect webpage to connect to your EPOS device:



The device will now appear on the screen. More devices can be added from the button, which will open the permission popup once again.

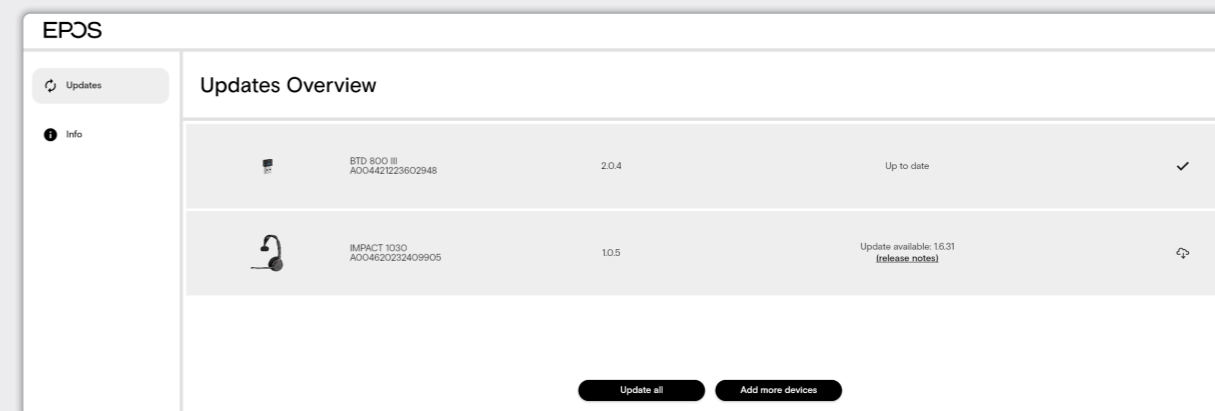
Add more device

This process is only needed the first time a new device is connected. Revisiting the page will remember the previously added devices.

Viewing devices

After adding devices by the steps mentioned above, they will appear in a list showing the name, serial number, current firmware version and whether a newer update is available in EPOS Manager.

If there is a firmware update available, there is a link to see the release notes for said firmware version.



If a device has the latest firmware, then the text "Up to date" and a check mark will appear.

Updating devices

If any of the devices has an update available, an “Update all” button will appear. Clicking the “Update all” button will start firmware update on all devices that has an update available.

Please do not close the page or disconnect the devices while the update is ongoing.

Special actions during firmware update

Some devices will need reauthorization during firmware upgrade, because the browser sees them as a new device.

You will see a notification on the device if this could be relevant:

SDW 3 BS
A004990230603326

2.2.31

For security reasons
you may need to re-
add device

+

If you miss it, then the device might disappear from the list. If you experience that the device disappears during firmware update, then try press the “Add more devices” button.

Product Data

Operating Systems / Browsers

Windows – Chrome and Edge Browser

MacOS – Chrome and Edge Browser

EPOS Devices

Notes (potential limitations)

IMPACT 200 Series

Newer than 2021

IMPACT 700 Series

IMPACT 800 Series

IMPACT 1000 Series

IMPACT 5000 Series

IMPACT D Series

IMPACT DW Series

IMPACT SC Series

Newer than 2021

ADAPT 100 Series

Newer than 2021

ADAPT 200 Series

ADAPT 300 Series

ADAPT 400 Series

ADAPT 500 Series

ADAPT 600 Series

ADAPT E1 Series

EXPAND speakerphones

BTD 800 dongle

Newer than 2020

BTD 800a dongle

BTD 900 dongle

D1 dongles

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