

IMPACT 500

Powered by EPOS

Designed for modern communication, IMPACT 500 delivers clarity and comfort all day. Certified for Microsoft Teams Open Office with a future software release that will add support for Teams over native Bluetooth®
- For a dongle free calling experience



IMPACT 500 MS UC ANC WL

Smarter
technology
for all

Lenovo



IMPACT 500 MS UC ANC WL

Key Features



CLEAR, NATURAL VOICE WITH EPOS INDUSTRY-LEADING VOICE PICK-UP

EPOS AI™ and expertly tuned microphones remove unwanted noise, making remote conversations feel as real as being there in person.



SEAMLESS MICROSOFT TEAMS CERTIFIED CALLS

Microsoft Teams certified with a future software release that will add support for Teams over native Bluetooth® - For dongle free calls.



STAY IN CONTROL OF YOUR ENVIRONMENT WITH HYBRID ANC

Effectively reduce background noise during calls and when you need to focus, ensuring you remain productive in any work environment.



PROFESSIONAL PERFORMANCE ALL DAY LONG

Communicate with confidence all day with over 36 hours of talk time, talk-through mode and intuitive boom arm call control.



PROTECTS FROM LISTENING FATIGUE

EPOS BrainAdapt™ technology protects your brain from fatigue caused by poor audio and noise, boosting your focus and productivity.



Additional benefits & features

MICROSOFT TEAMS OPEN OFFICE CERTIFIED

Meets Microsoft's Open Office requirements for noise suppression and voice pick-up.

SINGLE-SIDED BUSYLIGHT

Signals availability at a glance, reducing interruptions to help you stay focused.

INTUITIVE BOOM ARM CALL CONTROL

Lets you manage calls with a simple gesture - lift to mute and move down to answer.

HOOK BUTTON FOR MUSIC CONTROL

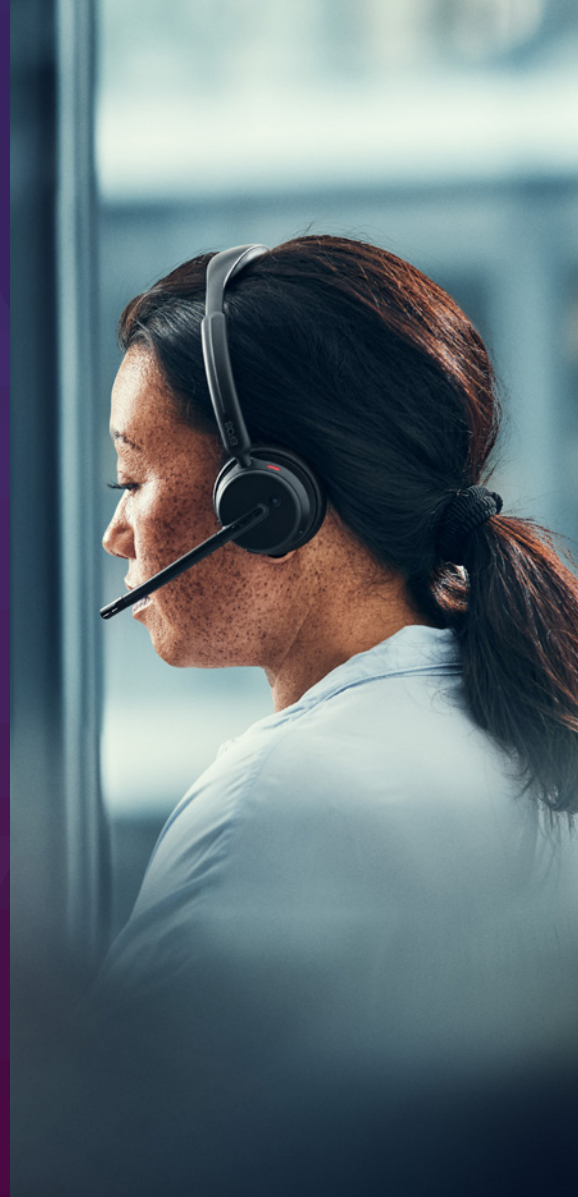
Play and pause directly from your headset—no need to reach for your device.

MICROSOFT SWIFT PAIR

Instantly pair your IMPACT 500 with Windows devices for a faster, smoother setup.

CONVENIENT USB-C AND USB-A CONNECTIVITY

Connect easily with any office set-up with the included BT-D C to A Adapter.



TALK THROUGH MODE

Makes quick conversations with colleagues effortless without removing your headset.

IT MANAGERS STAY IN CONTROL WITH EPOS MANAGER

Free software for asset management, remote updates and adhering to company policy.

CONTROL YOUR SETTINGS WITH EPOS CONNECT

Easy headset management with EPOS Connect app, available for mobile, desktop or web.

SUSTAINABLE FSC PACKAGING

Plastic free packaging and materials from responsibly managed forests.



Lenovo

Learn how to make the most of your headset.



What's in the box

Carry Pouch



Headset



USB-C Dongle



USB-C to A Dongle Adapter

Quick Guide, Safety Guide & Compliance Sheet



USB-C to A Cable Adapter



USB-C Cable



Product name

**IMPACT 500
MS UC ANC WL**

**IMPACT 500
MS UC ANC WL
USB-C+A**

**BTD 900c
Bluetooth USB-C
Dongle**

**IMPACT 500 ANC
ear pads**
Leatherette (2 pcs)

**Spare Battery 07
For IMPACT 500 series**

Part Number
(PN)

4Z21U41682

4Z21U05233

4Z21U41685

Upon request

Upon request



IMPACT 500 Specifications

performance

STEREO SPEAKERS

Wearing style: Headband, stereo
Active noise cancellation (ANC): Hybrid
Driver: 30 mm | 1.18 in
Bandwidth (speak mode): 100 Hz – 8 kHz Wideband
Bandwidth (music mode): 20 Hz – 20 KHz Music quality
Earcups: On-ear, D: 65 mm | 2.56 in

MICROPHONE

Type: 6 digital MEMS ultra noise-cancelling microphones
Microphones for voice pick-up: 3
Environmental noise cancellation (ENC): AI based noise reduction
Frequency Range: 100 Hz – 8 KHz Wideband

BATTERY

Battery type: Rechargeable lithium-ion battery
Music time ANC off: Up to 89 hours
Music time with ANC: Up to 51 hours
Talk time ANC off: Up to 35.5 hours (busylight on)
Corded charging: USB-C
Charging time (from 0 to full charge): 1.5 hours

AUDIO CODECS SUPPORTED

User Hearing Protection: EPOS ActiveGard®, EU Noise at Work limiter, Australia G616 Acoustic Safety*

*Limit volume exposure for compliance with regional specific directives is configurable in EPOS Connect

design

SMART FEATURES

Single-sided busy light
Mute LED on boom arm
Lift to mute boom arm
Lower to answer calls
Flexible boom arm: 270° rotation for left and right wearing
Buttons:

- Power & Bluetooth connecting
- ANC on/off
- Microsoft Swift Pair
- Accept/end a call
- Volume
- Hook button for music

WEIGHT

Product weight: 139 g / 4.90 oz

DIMENSIONS (D X W X H)

Product:
65 x 168 x 173 mm
2.2 x 6.6 x 6.8 in
Package:
220 x 203 x 57 mm
8.6 x 7.99 x 2.24 in

connectivity

INTERFACE

Bluetooth® 5.3, USB-C to USB-C cable, USB-A dongle
Paired devices: Up to 8 Bluetooth® devices
Simultaneous Bluetooth® connections: 2
USB-C cable length: 1200 mm | 47.24 in

software

EPOS devices can be managed with following
Software solutions:

EPOS CONNECT

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments:
eposaudio.com/software-epos-connect

EPOS MANAGER

Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions:
eposaudio.com/software-epos-manager

information

PART NUMBER (PN)

IMPACT 500 MS UC ANC WL: 4Z21U41682
IMPACT 500 MS UC ANC WL USB-C+A: 4Z21U05233
BTD 900c: 4Z21U41685
Headset Pouch 01: Upon request
Replacement USB-C to USB-A Adapter: Upon request
Replacement Cable USB-C to USB-C 1.2m: Upon request
Spare battery 07: Upon request

CERTIFICATION

Certified for Microsoft Teams, Zoom, Google Meet, Meets
Microsoft's Open Office Requirement.
Works with all other leading UC platforms

WARRANTY

2 Years**

**Warranty claims can be made at lenovo@eposaudio.com

