

Updating the software for GTW 270 (Version 9.2.4)

OBS. If you have already installed the EPOS Gaming Suite move to Step 3

Step 1.

Download and Install the EPOS Gaming Suite software from www.eposaudio.com/gaming/downloads. Restart your computer after the installation is completed.



Step 2.

Start by updating the EPOS Gaming Suite to newest version 1.10.1 before updating the firmware on your GTW 270.

If the GTW 270 firmware update doesn't show up in the EPOS Gaming Suite after updating to the latest version, please make sure to restart your computer and try again a couple of hours later where the firmware update now should appear.



Step 3.

If you have the GTW 270 Hybrid version, please insert the low latency dongle into your PC with the extension cable and then follow **Step 5**.

If you do not have a low latency dongle, please place the earbuds in the charge case and connect charge case to PC via the USB-A to USB-C charging cable and jump to **Step 7**.



Step 4.

Open the lid of the charge case and wait for both earbuds to show a green light. Take the earbuds out of the charge case and let the earbuds connect to the low latency dongle. A purple light in the dongle will confirm successful connection.



Step 5.

The EPOS Gaming Suite will recognize the dongle and earbuds and suggest **"Update available"**.



Step 6.

Activate the firmware update by pressing **"Update available"** and follow the instructions provided by the EPOS Gaming Suite.



Step 7.

Pairing of the earbuds and dongle is needed at the end of the update and you will be guided to do so by the EPOS Gaming Suite. After successful pairing dongle and earbuds will connect automatically and will show in the EPOS Gaming Suite again.

- In case the connection fails, please try again using the 'CONNECT' button.