

EPOS Connect for Windows

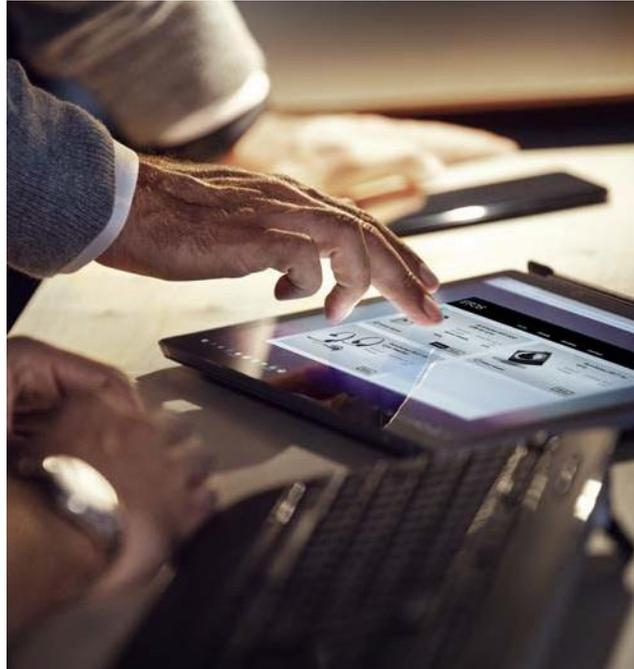
Optimize and personalize

Update with the latest firmware and personalize your EPOS audio device settings to ensure flawless operation and maximum productivity. Stay in control of your calls with a tool that keeps your devices working seamlessly with all leading softphones.

When work demands that you can perform in a range of different sound environments, the ability to personalize your audio devices is vital. EPOS Connect gives you easy access to customize call quality and adjust how you take calls depending on your situation.

Running EPOS Connect in the background of your PC means you get the updates in real time as we design and engineer them. With a simple interface it's easy to get the most from your audio devices and improve your ability to achieve more wherever you work.

See more at eposaudio.com/epos-connect



Key benefits & features

The latest updates

Get the latest firmware updates to enhance your EPOS audio devices and ensure your performance at work

Personalized audio experience

Wherever you work, personalize your device settings to suit your working situation and choose a default softphone and headset

Control calls seamlessly

Connect your headset and softphone for full call control including; answer/end calls, adjust volume and mute

Easy to use

Enjoy an intuitive and user-friendly interface that makes it easy to get the most from your EPOS audio devices

Freeware

Enable optimal functionality of your EPOS devices with a free download of EPOS Connect

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Product data

USB devices supported

IMPACT 100 Series	SC 30 USB CTRL / SC 60 USB CTRL, SC 30 USB ML / SC 60 USB ML
IMPACT 200 Series	SC 230 USB / SC 260 USB, SC 230 USB CTRL II / SC 260 USB CTRL II, SC 230 USB MS II / SC 260 USB MS II, SC 230 USB CTRL / SC 260 USB CTRL, SC 230 USB ML / SC 260 USB ML
IMPACT 600 Series	SC 630 USB CTRL / SC 660 USB CTRL, SC 630 USB ML / SC 660 USB ML, SC 635 USB / SC 665 USB, SC 660 ANC USB
IMPACT 5000 Series	SDW 5013-5016 / SDW 5033-5036 / SDW 5063-5066
IMPACT D Series	IMPACT D (PC), IMPACT D (Phone), D Headset
IMPACT D 10 Series	D 10 USB / D 10 USB ML
IMPACT DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
IMPACT SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
IMPACT MB Pro Series	MB Pro 1 UC / MB Pro 2 UC, MB Pro 1 UC ML / MB Pro 2 UC ML
ADAPT 100 Series	SC 130 USB / SC 160 USB, SC 135 USB / SC 165 USB, ADAPT 130 USB II / ADAPT 130T USB II, ADAPT 160 USB II / ADAPT 160T USB II, ADAPT 135 USB II / ADAPT 135T USB II, ADAPT 165 USB II / ADAPT 165T USB II, ADPAT 160 ANC USB / ADAPT 160T ANC USB
ADAPT 200 Series	ADAPT 230 / ADAPT 260
ADAPT 300 Series	ADAPT 360 UC black / ADAPT 360 UC white
ADAPT 400 Series	ADAPT 460T / ADAPT 460
ADAPT 500 Series	ADAPT 560 / ADAPT 563
ADAPT 600 Series	ADAPT 660 / MB 660 UC / MB 660 UC MS
ADAPT Presence Series	Presence UC / Presence UC ML / Presence Grey UC

EXPAND Series	SP 10 / SP 10 ML, SP 20 / SP 20 ML, SP 220 UC / SP 220 MS, SP 30 / SP 30T, EXPAND 80 / 80T, EXPAND 80 Mic
SC 40/SC 70 Series	SC 40 USB CTRL / SC 70 USB CTRL, SC 40 USB MS / SC 70 USB MS, SC 45 USB CTRL / SC 75 USB CTRL, SC 45 USB MS / SC 75 USB MS
Dongles	BTD 800 USB / BTD 800 USB ML, BTD 800 USB-C / SDW D1 USB
Busy light	UI 20 BL USB

Supported operating systems

Microsoft	Windows® 7 (32 & 64 bit) Windows® 8.1 (32 & 64 bit) Windows® 10 (32 & 64 bit)
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Supported softphones

Supported softphones are:	<ul style="list-style-type: none"> - 3CX Windows App/Web Client (v16 or above) - 8x8 Virtual Office Desktop v6.7.7 or higher - Alcatel-Lucent IP desktop - Alcatel-Lucent Opentouch - Amazon Connect - Amazon Chime - Avaya Aura v7.0.2 or higher - Avaya Communicator v2.1.0.69 or higher - Avaya Equinox v3.2.2.2 or higher - Avaya IX Workplace v3.7.6 or higher - Avaya One-X Agent v2.5.58020.0 or higher - Avaya One-X Communicator v5.2.0.14 or higher - Broadsoft UC One v21.0 or higher - Cisco CUCI Lync v11.6 or higher - Cisco IP Communicator v8.6.2 or higher - Cisco Jabber v11.0 or higher - Cisco Webex - CounterPath X-Lite 4.9.8, Bria X 1.2 and Bria V4.8 or higher - CXone-Max - Fuze - Genesys PureCloud
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* IMPACT SD Series available in America only

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Supported softphones

Supported softphones are:
(continued)

- Genesys Pure Connect (Interaction Connect) v 2019 R3
- Genesys Workspace Desktop Edition v8.5.120.06 or higher
- Innovaphone Software Phone v12r2
- Microsoft Teams 1.2.00.22654 or higher
- Miralix Softphone 5.3.56 or higher
- Mitel MiCloud Telepo 4.8.0.3636 or higher
- Mitel MiCollab Desktop client v8.0.3 or higher
- Mitel MiCollab Web Client v8.0.15 or higher
- Mitel MiVoice 2380/1560 v4.2.0.0 or higher
- NSoftphone Premium 8.0.0 or higher
- Octopus NetPhone v10.30.2092.0 or higher
- Pascom UC client v17.09 or higher
- samwin v7.2.0.1 or higher
- SAP Cctr v7.0 SP3 or higher
- Skype for Business 2015/2016
- Starface UCC v6.0.2.12 or higher
- Swyxt! 10.30.2114.0 or higher
- Unify Circuit Desktop Client for Windows v1.2.2002 or higher
- Unify Circuit Web Client for Chrome v1.2.2002 or higher
- Unify OpenScape v7R1.47.14 or higher
- Webex TEAMS
- Zoom v4.4.53595 or higher
- Zylinc ZyDesk Attendant Console ver- 6.0 u3 or higher
- Zylinc ZyDesk Contact Center ver- 6.0 u3 or higher
- Zylinc ZyDesk Service Center ver- 6.0 u3 or higher

Cisco CUCI lync v11.6 or higher

- Mitel MiCollab Client v8.0.3 or higher
- Mitel MiVoice 1560 v4.2.0.0 or higher
- Mitel MiVoice 2380 v4.2.0.0 or higher
- Nsoftphone Premium v8.0.0 or higher
- Samwin v7.2.0.1 or higher
- Zoom v 4.4.52570.0415 or higher

Contact center services:

- Amazon Connect
- Genesys WorkSpace Desktop Edition
- Genesys PureCloud

Privacy policy

GDPR Compliant. For more info, check the license agreement
