

PRESS RELEASE

EPOS presents a full range of wired UC headsets Certified for Microsoft Teams

The premium audio brand, EPOS – part of the Demant Group, today announces that its range of wired IMPACT headsets all have been certified for Microsoft Teams, thus offering professionals premium audio solutions to enhance their Teams Experience.

April 29, 2020: EPOS today announces that its range of wired IMPACT headsets, which were previously certified for Skype for Business, now offer a firmware upgrade to be Certified for Microsoft Teams. EPOS' IMPACT Line is designed to ensure excellent customer experiences with a portfolio of high-end audio tools that ensure optimal comfort, easy call handling and rich, natural sound – all while reliable, intelligent technologies filter out unwanted noise, enhance audio and boost efficiency.

The certification update for Teams delivers all of the previous benefits of Skype for Business certification and adds enhanced functionality in Teams, allowing users to receive notifications and instantly jump to the notification in Teams. The existing green call activity LED light on the headset now offers notifications for missed calls, voicemails or meeting start. By pushing the call answer button, users will invoke the application, which brings them directly to the relevant notification: Missed calls, voice calls or meetings.

If users have previously purchased one of the wired IMPACT products, they will simply have to do a firmware update via the client application, EPOS Connect, to upgrade their devices and get the full Teams functionality. Alternatively, with EPOS Manager – a free cloud-based IT Management tool - IT Managers can implement the firmware update across an entire organization's IMPACT headset users from a central position, thus keep them in complete control of the organization's audio devices.

The new wired Certified for Microsoft Teams devices include:

IMPACT 600 Series

The IMPACT 600 Series is a range of wired premium headsets specifically designed for quality conscious contact centers and office professionals requiring outstanding sound performance. The IMPACT 600 Series headsets offer superb sound in high-quality durable designs. All headsets feature an ultra-noise-cancelling microphone for incredibly accurate and clear communication. Additionally, users can benefit from a comfortable fit that lasts all day with wearing comfort leatherette ear pads, as well as a stylish design crafted in reliable and long-lasting materials.

- [IMPACT SC 630 USB ML](#)
- [IMPACT SC 660 USB ML](#)
- [IMPACT SC 660 ANC USB](#)
- [IMPACT SC 635 USB](#)
- [IMPACT SC 665 USB](#)

IMPACT 200 Series

A popular range of wired headsets, the IMPACT 200 Series has proven to be a lasting favorite among contact centers, offices, and Unified Communication professionals. With EPOS Voice™ Technology, noise-cancelling microphones and a lightweight ergonomic design for all day use, a headset from the IMPACT 200 Series ensures the clear communication

PRESS RELEASE

and long-term user comfort that are crucial to the job at hand. Acoustic foam ear pads with soft leatherette covers ensure all-day comfort, while CircleFlex™ dual-hinge ear cup system adapts seamlessly to the user's ears for a perfect fit.

- [IMPACT SC 230 USB MS II](#)
- [IMPACT SC 260 USB MS II](#)

IMPACT 100 Series

The IMPACT 100 Series is specifically designed as a deployment-friendly solution for enterprises transitioning from traditional telephony systems to Unified Communications. Offering EPOS Voice™ Technology and noise-cancelling microphones, the IMPACT 100 Series ensure natural and clear communication, which is combined with an ultra-lightweight design, and comfort enhancing details, such as comfortable acoustic foam ear pads.

- [IMPACT SC 30 USB ML](#)
- [IMPACT SC 60 USB ML](#)

IMPACT 40 / 70 Series

From contemporary styling to superior quality sound, the IMPACT 40 / 70 Series also makes for a flexible introduction to the UC environment. EPOS Voice™ Technology and noise-cancelling microphones ensure clear communication, which is complemented by instant-fit features and a choice of acoustic foam ear pads or soft leatherette covers for all-day comfort. Offering a wide range of variants, the series delivers mobility and flexibility, and allows rapid, sustained adoption of UC solutions.

- [SC 45 USB MS](#)
- [SC 75 USB MS](#)

Theis Moerk, Vice President of Product Management at EPOS comments: "We are very excited to see our full range of wired IMPACT headsets now being Certified for Microsoft Teams. These are designed to improve productivity and efficiency, while ensuring excellent customer experiences, and the integration of Teams is an essential part of making that happen."

Ilya Buxhteyn, Partner Director, Microsoft Teams Devices at Microsoft Corp. continues: "Our collaboration with EPOS enables us to provide our joint customers, contact centers and office professionals across the world, with the best possible audio quality when using Microsoft Teams calling and meetings. We are pleased to see that EPOS' line-up of wired headsets will now be Certified for Microsoft Teams, and supporting advanced integration into Teams for seamless communication and collaboration."

Learn more about the IMPACT Line [here](#).
Learn more about EPOS and Microsoft Teams [here](#).



PRESS RELEASE

ABOUT EPOS

EPOS is an audio and video solution company developing and selling devices for business professionals and the gaming community. Based on leading and advanced technologies, the Danish founded company delivers high-end audio and video solutions with design, technology and performance as paramount parameters.

The establishment of EPOS is based on the decision to let the business segments of the joint venture – known as Sennheiser Communications – between Sennheiser Electronic GmbH & Co. KG and Demant A/S evolve in different set-ups. Alongside the introduction of a new own-branded portfolio, EPOS continues to sell the current Sennheiser Communications portfolio co-branded as EPOS | SENNHEISER.

EPOS is part of the Demant Group – a world-leading audio and hearing technology group. As such, it builds on more than 115 years of experience of working with innovation and sound. With headquarters in Copenhagen, Denmark, EPOS operates in a global market with offices and partners in more than 30 countries.

Find more information at www.eposaudio.com

Global PR Manager, Enterprise,
Isabel Boyschau Hansen
T +45 7242 1752
ishn@eposaudio.com