

# IMPACT 200 Series

IMPACT SC 260 USB MS II / SC 230 USB MS II  
IMPACT SC 260 USB / SC 230 USB  
IMPACT SC 262 / SC 232  
IMPACT SC 268 / SC 238  
IMPACT SC 260 / 230

## Put talk in focus

Maintain energy and focus with clear communication between you and your listener and enjoy robust wired headsets with all-day comfort. In busy contact centers these headsets are both reliable and user-friendly.

You and your customers get a more natural communication experience with EPOS Voice™ technology and a noise-cancelling microphone. With its lightweight, ergonomic design, the IMPACT 200 Series delivers a range of solutions that deliver great call clarity and long-term user comfort.

See more at [eposaudio.com/impact-200](https://eposaudio.com/impact-200)



## Key benefits & features

### Experience communication with clarity

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

### Enjoy all-day wearing comfort

Acoustic foam ear pads with soft leatherette covers and CircleFlex™ dual-hinge ear cup system for a perfect fit

### Benefit from robust design

Durable construction with lightweight, metal reinforced headband designed for years of daily use

### Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

### Easy call management

With in-line call control unit to mute, adjust volume and answer/end calls



# IMPACT 200 Series

## Product data

### General

|               |                                                                   |
|---------------|-------------------------------------------------------------------|
| Wearing style | Headband -single and double-sided variant.<br>See table overview. |
|---------------|-------------------------------------------------------------------|

|       |                   |
|-------|-------------------|
| Color | Black with silver |
|-------|-------------------|

|                |                                                              |
|----------------|--------------------------------------------------------------|
| Headset weight | Single-sided: 58 g / 2.05 oz<br>Double-sided: 89 g / 3.14 oz |
|----------------|--------------------------------------------------------------|

|          |         |
|----------|---------|
| Warranty | 2 years |
|----------|---------|

### Audio

|                        |                                              |
|------------------------|----------------------------------------------|
| EPOS Voice™ technology | For a clear and natural listening experience |
|------------------------|----------------------------------------------|

|            |                                                             |
|------------|-------------------------------------------------------------|
| Microphone | Noise-cancelling microphone for optimal speech transmission |
|------------|-------------------------------------------------------------|

|                               |                           |
|-------------------------------|---------------------------|
| Microphone frequency response | 150 – 6.800 Hz (Wideband) |
|-------------------------------|---------------------------|

|                            |                                                    |
|----------------------------|----------------------------------------------------|
| Speaker frequency response | 50 – 18.000 Hz<br>50 – 12.000 Hz (SC 238 / SC 268) |
|----------------------------|----------------------------------------------------|

|                |                                                                                                                   |
|----------------|-------------------------------------------------------------------------------------------------------------------|
| Sound pressure | Limited by EPOS ActiveGard®:<br>Max. 103 dB via ED<br>Max. 110 dB via ED (SC 238 / SC 268)<br>Max. 113 dB via USB |
|----------------|-------------------------------------------------------------------------------------------------------------------|

|                                           |                                                                                         |
|-------------------------------------------|-----------------------------------------------------------------------------------------|
| Optimized for communication & multimedia* | Sound enhancement profiles adjust automatically for optimal communication or multimedia |
|-------------------------------------------|-----------------------------------------------------------------------------------------|

### Call management

|                        |                                                                                    |
|------------------------|------------------------------------------------------------------------------------|
| In-line call control** | Answer/end call,<br>Volume up/down<br>Microphone mute<br>Redial last outgoing call |
|------------------------|------------------------------------------------------------------------------------|

### Hearing protection

|                             |                                                                                 |
|-----------------------------|---------------------------------------------------------------------------------|
| EPOS ActiveGard® technology | Protects users against acoustic injury caused by sudden sound burst on the line |
|-----------------------------|---------------------------------------------------------------------------------|

|                               |                                                                                      |
|-------------------------------|--------------------------------------------------------------------------------------|
| EU Noise at Work limiter*/*** | Enhanced audio protection preventing listening fatigue, average 85 dB over a workday |
|-------------------------------|--------------------------------------------------------------------------------------|

### Content of delivery

|                           |                                                                                                                        |
|---------------------------|------------------------------------------------------------------------------------------------------------------------|
| What's in the box-headset | Acoustic leatherette ear pad/s mounted on headset, cable/clothing clip mounted, carry pouch, quick guide, safety guide |
|---------------------------|------------------------------------------------------------------------------------------------------------------------|

### Software

|                         |                                                                                                                                                      |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| EPOS Connect (Freeware) | Remote call control, firmware updates and settings:<br><a href="https://eposaudio.com/software-epos-connect">eposaudio.com/software-epos-connect</a> |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|

|                        |                                                                                                                      |
|------------------------|----------------------------------------------------------------------------------------------------------------------|
| PC Software (Freeware) | For other relevant PC software, please check:<br><a href="https://eposaudio.com/software">eposaudio.com/software</a> |
|------------------------|----------------------------------------------------------------------------------------------------------------------|

|                     |                                                                                                                                                                       |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EPOS Manager (Saas) | Manage, update and configure your EPOS audio devices from one location: <a href="https://eposaudio.com/software-epos-manager">eposaudio.com/software-epos-manager</a> |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|

|               |                                                                                                                          |
|---------------|--------------------------------------------------------------------------------------------------------------------------|
| UC compatible | Yes. For more information please go to:<br><a href="https://eposaudio.com/compatibility">eposaudio.com/compatibility</a> |
|---------------|--------------------------------------------------------------------------------------------------------------------------|

\* Available on/applicable for the USB headset variants

\*\* Available on the USB MS II variants

\*\*\* In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

# IMPACT 200 Series

## Additional benefits & features

- Optimize speech transmission**  
Bendable and pivoting boom arm ensures optimal microphone position and wearing flexibility
- Personalize your headset**  
Name tag with user ID and numbered headband grooves to personalize fit
- Easy to store and portable**  
With protective carry pouch



## Product overview

| Connects to                                                                                                              | Product                                           | Description                                       | Details                                                                         | EAN / UPC code                                |
|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------|
| PC/Softphone via USB<br>                | <b>IMPACT SC 260 USB MS II</b><br>Art. no. 506483 | Double-sided, USB headset w. in-line call control | UC optimized and Skype for Business Certified                                   | EAN: 40 44155 20393 6<br>UPC: 6 15104 26574 5 |
|                                                                                                                          | <b>IMPACT SC 230 USB MS II</b><br>Art. no. 506482 | Single-sided, USB headset w. in-line call control | UC optimized and Skype for Business Certified                                   | EAN: 40 44155 20392 9<br>UPC: 6 15104 26568 4 |
|                                                                                                                          | <b>IMPACT SC 260 USB</b><br>Art. no. 504404       | Double-sided, USB headset                         | UC optimized                                                                    | EAN: 40 44155 05138 4<br>UPC: 6 15104 18113 7 |
|                                                                                                                          | <b>IMPACT SC 230 USB</b><br>Art. no. 504403       | Single-sided, USB headset                         | UC optimized                                                                    | EAN: 40 44155 05137 7<br>UPC: 6 15104 18112 0 |
| Desk phone via Easy Disconnect (ED)<br> | <b>IMPACT SC 260</b><br>Art. no. 504402           | Single-sided, USB headset w. in-line call control | Double-sided, ED headset<br>Optimized for desk phones                           | EAN: 40 44155 05136 0<br>UPC: 6 15104 18111 3 |
|                                                                                                                          | <b>IMPACT SC 230</b><br>Art. no. 504401           | Double-sided, USB headset w. in-line call control | Single-sided, ED headset<br>Optimized for desk phones                           | EAN: 40 44155 05135 3<br>UPC: 6 15104 18110 6 |
|                                                                                                                          | <b>IMPACT SC 262</b><br>Art. no. 504410           | Single-sided, USB headset w. in-line call control | Double-side, ED headset,<br>Optimized for low impedance devices                 | EAN: 40 44155 05144 5<br>UPC: 6 15104 18128 1 |
|                                                                                                                          | <b>IMPACT SC 232</b><br>Art. no. 504409           | Double-sided, USB headset w. in-line call control | Single-sided, ED headset,<br>Optimized for low impedance devices                | EAN: 40 44155 05143 8<br>UPC: 6 15104 18126 7 |
|                                                                                                                          | <b>IMPACT SC 268</b><br>Art. no. 508330           | Single-sided, USB headset w. in-line call control | Double-sided, ED headset.<br>Optimized for high impedance/narrowbanddesk phones | EAN: 40 44155 24133 4<br>UPC: 6 15104 31856 4 |
|                                                                                                                          | <b>IMPACT SC 238</b><br>Art. no. 508329           | Double-sided, USB headset w. in-line call control | Single-sided, ED headset.<br>Optimized for high impedance/narrowbanddesk phones | EAN: 40 44155 24132 7<br>UPC: 6 15104 31855 7 |