

EPOS

# IMPACT DW

When work means talk choose a wireless DECT solution that drives excellent customer experiences. Optimize your calls with premium audio from EPOS' unique technologies and enjoy design that provides all-day user comfort.



We are rebranding from EPOS | SENNHEISER to EPOS branding on our products. During the transition period the same product may exist in both versions

Unify

enreach

AVAYA DevConnect  
Tested

# Key Features

## Talk all day in comfort

With up to 12 hours talk time and lightweight, double-sided headset with extra soft ear pads

## Enjoy wireless freedom and single-connectivity

With wireless reach of up to 180 m/590 ft and the flexibility of dual-connectivity to both desk phone and PC/softphone

## Ensure premium audio for excellent call quality

Maximize speech intelligibility with EPOS Voice™ and an ultra-noise noise-cancelling microphone

## Easy magnetic docking and charging

Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call

## Get a premium look and performance

With an iconic design that combines style with functionality



# What's in the Box



Base station

Quick guide

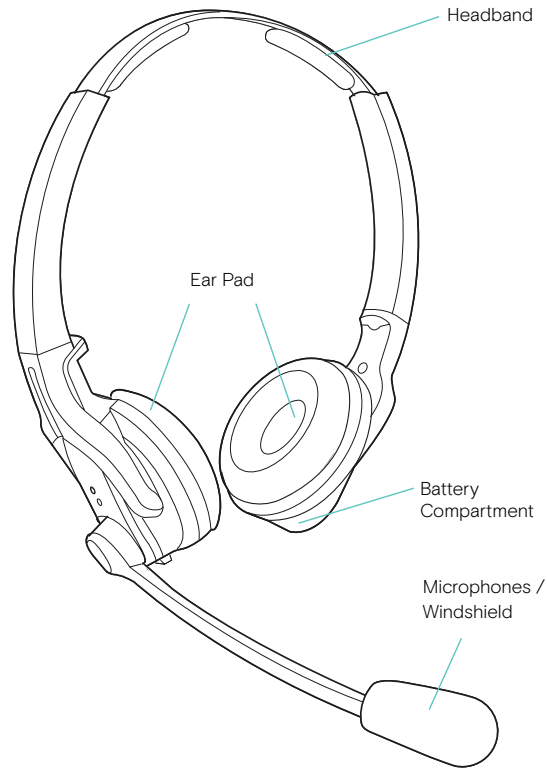
IMPACT Pro 2

Safety Guide

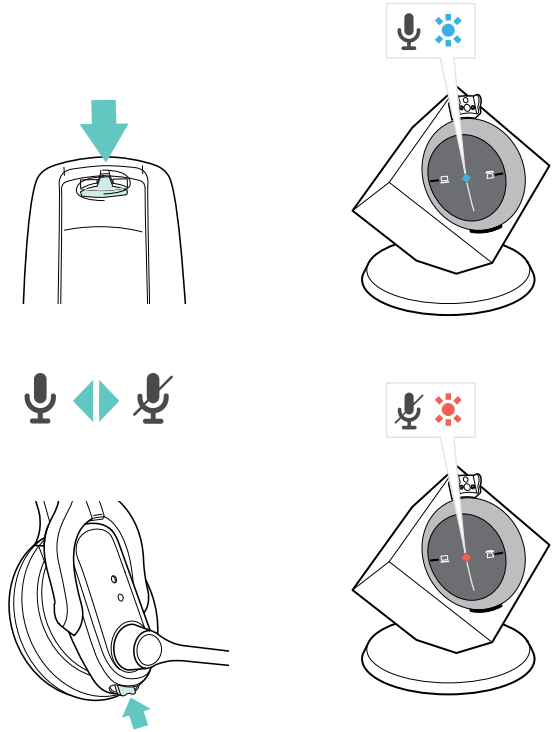
Items in the box may vary depending on product variant and may include:

- Power Supply
- USB cable
- Audio phone cable
- Audio phone cable
- Headband (detachable)
- Headband (detachable)
- Ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S
- Extra earbuds size M and L
- Name plate holder for headband
- Name plate instruction

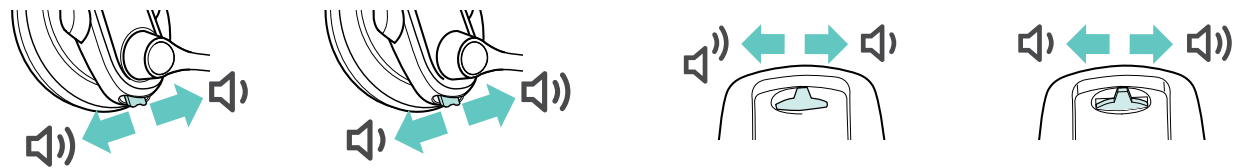
# How to Use the IMPACT DW



## Mute/unmute



## Adjusting the volume



# Additional benefits & features



## Get a premium look and performance

Iconic design that combines style with functionality



## Eliminate Wi-Fi interference

DECT protected frequency band enabling increased number of headset users



## Engage easily in phone conferences

Intuitive, easy setup of up to 4 headsets with the same base station



## Enable seamless call management

Intuitive interface to answer/end calls\*, mute and control volume



## Secure your conversation

Effective and efficient encryption of all your calls



## Simple hot desking

Fast, secure pairing – simply dock headset in the base station



## Stay mobile with fast charging

50% battery charges in just 20 minutes



## Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

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# Product data

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## General

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DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) - DECT 6.0
Wearing style	Headband – single-sided and ear hook. Neckband optional* (DW Office variants) Headband – single-sided (DW Pro 1 variants) Headband – double-sided (DW Pro 2 variants)
Headset weight	24 g / 0.86 oz (DW Office ear hook) 50 g / 1.76 oz (DW Office headband) 65 g / 2.28 oz (DW Pro 1 variants) 85 g / 2.98 oz (DW Pro 2 variants)
Connectivity	Desk phone, softphone/PC, dual device connectivity
Warranty	2 years

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## Audio

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Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Microphone type	Noise-cancelling microphone (DW Office variants) Ultra noise-cancelling microphone (DW Pro 1 & Pro 2 variants) 44
Microphone frequency range	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Noise cancellation	Noise-cancelling or ultra noise-cancelling microphone

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# Product data

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## Technical

Charging time

0 – 50%: 20 minutes  
0 – 100%: 1 hour

Standby time

Up to 100 hours

Battery time

Up to 8 hours (Wideband Mode)  
Up to 12 hours (Narrowband Mode)

Range

Line of sight: 180 m / 590 ft  
Typical office building: 55 m / 180 ft

## Product variants

IMPACT DW OFFICE ML

## What's in the box

Headset (with name plate for ear hook and distance holder), base station, power supply, USB cable, audio phone cable, headband (detachable), ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S, extra earbuds size M and L, name plate holder for headband and name plate instruction, printed quick guide, printed safety guide, compliance sheet

IMPACT DW Pro 1 ML / DW Pro 2 ML

Headset, base station, power supply, USB cable, audio phone cable, printed quick guide, printed safety guide, compliance sheet

## Software

EPOS devices can be managed with following Software solutions:

EPOS Connect

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments: [eposaudio.com/software-epos-connect](https://eposaudio.com/software-epos-connect)

EPOS Manager

Manage, update and configure EPOS audio devices from any location - For both cloud and on-premises solutions: [eposaudio.com/software-epos-manager](https://eposaudio.com/software-epos-manager)

PC Software

For other relevant PC software, please check: [eposaudio.com/software](https://eposaudio.com/software)

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# Product data

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Product	Connects to	Certifications	EAN code	UPC code
DW Office ML - EU Art. no. 1000529	Desk phone, PC/Softphone	Optimized for UC and certified for Avaya, Alcatel-Lucent Enterprise, Enreach	57 14708 00330 4	8 40064 40330 6
DW Pro 1 ML - EU Art. no. 1000533	Desk phone, PC/Softphone	Optimized for UC and certified for Webex, Avaya, Alcatel-Lucent Enterprise, Enreach	57 14708 00334 2	8 40064 40334 4
DW Pro 2 ML - EU Art. no. 1000537	Desk phone, PC/Softphone	Optimized for UC and certified for Webex, Avaya, Alcatel-Lucent Enterprise, Enreach	57 14708 00338 0	8 40064 40338 2



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# Spare parts

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Product	Art. no.	Description	EAN code	UPC code
USB-A to USB-C	1000832	Adapter Cable USB-A To USB-C	5714708006336	840064406338
HZP 46 Black	1000803	Large, leatherette ear pad covers and foam ear pads in black. Suitable for SC 40/70 Series. Includes 2 pieces of ear pad covers and 2 pieces of foam ear pads.	5714708006022	840064406024

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# Appendix

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## Additional product data

Color	Black with silver
Ear pad size	ø 50 mm / 1.96 in
Personalization	Yes, with nameplate on headset
Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User manual)
Automatic power adjustment	Yes (distance between headset and base)
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EPOS Voice™ technology	For a clear and natural listening experience
EU*/AUS Limiter depending on regional variant	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS Manager

\* In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.