

# IMPACT 200 Series

IMPACT SC 260 USB MS II / SC 230 USB MS II

IMPACT SC 260 USB / SC 230 USB

IMPACT SC 262 / SC 232

IMPACT SC 268 / SC 238

IMPACT SC 260 / 230

## Put talk in focus

Maintain energy and focus with clear communication between you and your listener and enjoy robust wired headsets with all-day comfort. In busy contact centers these headsets are both reliable and user-friendly.

You and your customers get a more natural communication experience with EPOS Voice™ technology and a noise-cancelling microphone. With its lightweight, ergonomic design, the IMPACT 200 Series delivers a range of solutions that deliver great call clarity and long-term user comfort.

See more at [eposaudio.com/impact-200](https://eposaudio.com/impact-200)



## Key benefits & features

### Experience communication with clarity

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

### Enjoy all-day wearing comfort

Acoustic foam ear pads with soft leatherette covers and CircleFlex™ dual-hinge ear cup system for a perfect fit

### Benefit from robust design

Durable construction with lightweight, metal reinforced headband designed for years of daily use

### Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

### Easy call management

With in-line call control unit to mute, adjust volume and answer/end calls

Certified for  
**Microsoft Teams**



# IMPACT 200 Series

## Product data

### General

Wearing style	Headband -single and double-sided variant. See table overview.
Color	Black with silver
Headset weight	Single-sided: 58 g / 2.05 oz Double-sided: 89 g / 3.14 oz
Warranty	2 years

### Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	Noise-cancelling microphone for optimal speech transmission
Microphone frequency response	150 – 6.800 Hz (Wideband)
Speaker frequency response	50 – 18.000 Hz 50 – 12.000 Hz (SC 238 / SC 268)
Sound pressure	Limited by EPOS ActiveGard®: Max. 103 dB via ED Max. 110 dB via ED (SC 238 / SC 268) Max. 113 dB via USB
Optimized for communication & multimedia*	Sound enhancement profiles adjust automatically for optimal communication or multimedia

### Call management

In-line call control**	Answer/end call, Volume up/down Microphone mute Redial last outgoing call
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### Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work limiter*/***	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday

### Content of delivery

What's in the box-headset	Acoustic leatherette ear pad/s mounted on headset, cable/clothing clip mounted, carry pouch, quick guide, safety guide
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### Software

EPOS Connect	Remote call control, firmware updates and settings: <a href="https://eposaudio.com/software-epos-connect">eposaudio.com/software-epos-connect</a>
PC Software	For other relevant PC software, please check: <a href="https://eposaudio.com/software">eposaudio.com/software</a>
EPOS Manager	Manage, update and configure your EPOS audio devices from one location: <a href="https://eposaudio.com/software-epos-manager">eposaudio.com/software-epos-manager</a>
UC compatible	Yes. For more information please go to: <a href="https://eposaudio.com/compatibility">eposaudio.com/compatibility</a>

\* Available on/applicable for the USB headset variants

\*\* Available on the USB MS II variants

\*\*\* In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

# IMPACT 200 Series

## Additional benefits & features

### Optimize speech transmission

Bendable and pivoting boom arm ensures optimal microphone position and wearing flexibility

### Personalize your headset

Name tag with user ID and numbered headband grooves to personalize fit

### Easy to store and portable

With protective carry pouch



## Product overview

Connects to	Product	Description	Details	EAN / UPC code
PC/Softphone via USB 	<b>IMPACT SC 260 USB MS II</b> Art. no. 1000579	Double-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 57 14708 00380 9 UPC: 8 40064 40380 1
	<b>IMPACT SC 230 USB MS II</b> Art. no. 1000578	Single-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 57 14708 00379 3 UPC: 8 40064 40379 5
	<b>IMPACT SC 260 USB</b> Art. no. 1000517	Double-sided, USB headset	UC optimized	EAN: 57 14708 00318 2 UPC: 8 40064 40318 4
	<b>IMPACT SC 230 USB</b> Art. no. 1000516	Single-sided, USB headset	UC optimized	EAN: 57 14708 00317 5 UPC: 8 40064 40317 7
Desk phone via Easy Disconnect (ED) 	<b>IMPACT SC 260</b> Art. no. 1000515	Double-sided headset	ED headset Optimized for desk phones	EAN: 57 14708 00316 8 UPC: 8 40064 40316 0
	<b>IMPACT SC 230</b> Art. no. 1000514	Single-sided headset	ED headset Optimized for desk phones	EAN: 57 14708 00315 1 UPC: 8 40064 40315 3
	<b>IMPACT SC 262</b> Art. no. 1000519	Double-sided headset	ED headset, Optimized for low impedance devices	EAN: 57 14708 00320 5 UPC: 8 40064 40320 7
	<b>IMPACT SC 232</b> Art. no. 1000518	Single-sided headset	ED headset, Optimized for low impedance devices	EAN: 57 14708 00319 9 UPC: 8 40064 40319 1
	<b>IMPACT SC 268</b> Art. no. 1000658	Double-sided headset	ED headset, Optimized for high impedance/narrow-banddesk phones	EAN: 57 14708 00459 2 UPC: 8 40064 40459 4
	<b>IMPACT SC 238</b> Art. no. 1000657	Single-sided headset	ED headset, Optimized for high impedance/narrow-banddesk phones	EAN: 57 14708 00458 5 UPC: 8 40064 40458 7

\* The Microsoft Teams certified products in the IMPACT 200 Series require installation of EPOS Connect – download the software from our website: [eposaudio.com/epos-connect](https://eposaudio.com/epos-connect)