

# EPOS Manager

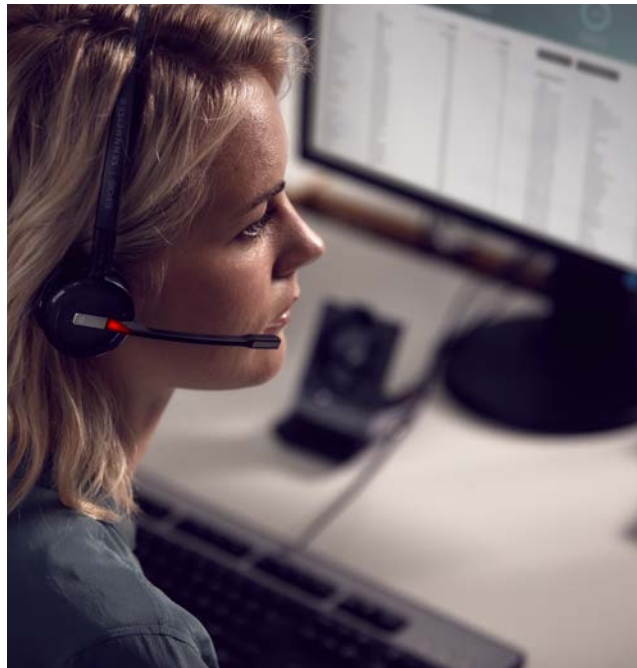
## Enhance Business Performance

Optimize your business and boost employee performance with a free, flexible and secure tool that manages your audio devices and analyzes their use. Get the latest firmware updates on your terms, improve productivity and minimize downtime.

Constant updates that enhance your audio devices enable your people to perform and communicate with excellence. What's more, you get a flexible and cost-effective way to manage all your audio resources when it's convenient for you.

In today's workplace where data protection is paramount you can ensure excellent security. The solution is also compatible with all major deployment tools, operating systems, browsers and PC/softphones. A truly remote solution; manage from any location, from PC, mobile or tablet. Improving your audio devices to achieve the best results is simpler than ever with EPOS Manager.

Sign up for the free version of EPOS Manager:  
[eposaudio.com/epos-manager](https://eposaudio.com/epos-manager)



## Key benefits & features

### **Manage and update devices from anywhere**

Remotely deploy and configure audio devices and get the latest firmware updates across locations to minimize downtime

### **Gain analysis and insight**

Extract reports on device mix and headset usage to gain insights into the way your company works and how it can be improved

### **Complimentary with EPOS audio solutions**

Choose between on premises or cloud-based freeware with unlimited software updates

### **Boost employee productivity**

With user access to EPOS Connect that enhances call control through seamless connection of audio devices and softphones

### **Ensure high security and compatibility**

Encrypted communication, no sensitive data storage and reliable compatibility with major operating systems and UC standards

# EPOS Manager

## Product data

### USB devices supported

IMPACT 100 Series	SC 30 USB CTRL / SC 60 USB CTRL, SC 30 USB ML / SC 60 USB ML
IMPACT 200 Series	SC 230 USB / SC 260 USB, SC 230 USB CTRL II / SC 260 USB CTRL II, SC 230 USB MS II / SC 260 USB MS II, SC 230 USB CTRL / SC 260 USB CTRL, SC 230 USB ML / SC 260 USB ML
IMPACT 600 Series	SC 630 USB CTRL / SC 660 USB CTRL, SC 630 USB ML / SC 660 USB ML, SC 635 USB / SC 665 USB, SC 660 ANC USB
IMPACT 5000 Series	SDW 5013-5016 / SDW 5033-5036 / SDW 5063-5066
IMPACT D Series	D 10 USB / D 10 USB ML / D 30 USB ML
IMPACT DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
IMPACT SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
IMPACT MB Pro Series	MB Pro 1 UC / MB Pro 2 UC, MB Pro 1 UC ML / MB Pro 2 UC ML
ADAPT 100 Series	SC 130 USB / SC 160 USB, SC 135 USB / SC 165 USB, ADAPT 130 USB II / ADAPT 130T USB II, ADAPT 160 USB II / ADAPT 160T USB II, ADAPT 135 USB II / ADAPT 135T USB II, ADAPT 165 USB II / ADAPT 165T USB II, ADPAT 160 ANC USB / ADAPT 160T ANC USB
ADAPT 200 Series	ADAPT 230 / ADAPT 260
ADAPT 300 Series	ADAPT 360 UC black / ADAPT 360 UC white
ADAPT 400 Series	ADAPT 460T / ADAPT 460
ADAPT 500 Series	ADAPT 560 / ADAPT 563
ADAPT 600 Series	ADAPT 660 / MB 660 UC / MB 660 UC MS
ADAPT Presence Series	Presence UC / Presence UC ML, Presence Grey UC
EXPAND Series	SP 10 / SP 10 ML, SP 20 / SP 20 ML, SP 220 UC / SP 220 MS, SP 30 / SP 30T, EXPAND 80 / 80T, EXPAND 80 Mic

SC 40/SC 70 Series	SC 40 USB CTRL / SC 70 USB CTRL, SC 40 USB MS / SC 70 USB MS, SC 45 USB CTRL / SC 75 USB CTRL, SC 45 USB MS / SC 75 USB MS
Dongles	BTD 800 USB / BTD 800 USB ML, BTD 800 USB-C / SDW D1 USB
Busy light	UI 20 BL USB

### IT deployment tool

EPOS Manager is compatible with standard deployment tools supporting EXE software deployments such as	Microsoft® system center configuration manager (SCCM) Microsoft® system center operations
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### IT admin PC requirements

EPOS Manager is compatible with standard web browsers such as	Microsoft Edge, Internet Explorer (IE) 11, Google Chrome, Mozilla Firefox, Safari (Mac OS)
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### End-user requirements

Windows	WinOS: Windows 7 or higher
MacOS	MacOS version: 10.14, 10.15
VDI and Thinclients	VDI and Thin Clients: eLux RP 6.10.0 and higher, IGEL OS 11.04.200 and higher, Dell Wyse ThinOS 9.1 and higher.
Privacy policy	GDPR Compliant. For more info, check the license agreement

### Security

For improved security, the following precautions are met	All network traffic between the solution entities is secured using TLS1.2 with 256-bit AES encryption. All data stored in the cloud by the IT administrator is encrypted using 256-bit AES. Only end-users with a company unique key file installed can be enrolled into the system.
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\* IMPACT SD Series available in America only