



EPOS Battery Replacement Strategy

EPOS is committed to extending the lifespan of its products by offering user-friendly battery replacement solutions. By enabling customers to easily replace batteries, we help extend the product lifetime and reduce e-waste, supporting a more circular product lifecycle. Battery replaceability is integrated into EPOS product design from the earliest development stages through to after-market support. This includes providing spare batteries and clear, easy-to-follow guides to ensure safe and simple replacement and waste management at product end-of-life. This approach has been a key part of EPOS' design philosophy for many years.

Today, most EPOS products feature easily replaceable batteries. While some models require commercially available tools, others support tool-free replacement. Since the introduction of our first replaceable battery model in 2010, EPOS has sold thousands of spare batteries annually, highlighting the value of this feature for our customers.

In alignment with the EU Battery Regulation (EU 2023/1542), EPOS is further simplifying battery replacement in upcoming product launches. Starting June 2025, new product launches will allow for straightforward battery replacement only using just a paperclip or similar tool. Furthermore, updated replacement guides will be available by the end of 2025, ensuring a seamless experience for end-users. With these measures, EPOS will be fully compliant with the requirements of the EU Battery Regulation by its effective date, February 18, 2027.

By 2027, the EPOS battery strategy will include

- **Current Products:** Design enabling battery replacement and step-by-step guides available on the EPOS website
- **Future Product Launches (2025-2026):** Intuitive and user-friendly battery replacement design and step-by-step guides both in the user manual and online.

Original equipment replacement batteries will remain available through EPOS and its partners for five years after a product is discontinued. Additional battery and replacement information will be published on the EPOS website shortly. As part of its long-term product sustainability strategy, EPOS is dedicated to extending the life of its solutions and maintaining reliable Product End-of-Life support, reinforcing its commitment to quality, sustainability and customer trust.



Søren Holm Printz

VP Corporate Strategy & Product Management