

IMPACT 5000 Go

Powered by EPOS

Stay connected anywhere with the IMPACT 5000 Go DECT headset and foldable charge stand. Enjoy clear calls, one-port plug-and-play setup, and up to 135 m/442 ft. range - perfect for flexible workstyles and seamless, professional communication.



IMPACT 5000 Go MS Mono 3in1 WL USB-A

Smarter
technology
for all

Lenovo



IMPACT 5000 Go MS WL USB-A

Key Features



PORTABLE DESIGN FOR FLEXIBLE WORK

The headset and foldable charge stand fit conveniently in the carry pouch, providing a DECT solution you can easily take anywhere.



A PLUG-AND-PLAY SOLUTION THAT UTILIZES A SINGLE USB PORT

A solution that only occupies one port on your computer for calls and charging, simply connect the USB cable to your computer.



ADVANCED MIC TECHNOLOGY FOR NATURAL VOICE TRANSMISSION

A noise-cancelling microphone and voice detection technology ensure the speaker's voice is transmitted naturally and clearly.



CLEAR AUDIO IN HIGH DENSITY OFFICE ENVIRONMENTS

DECT Technology ensures clear communication in busy offices without interference, improving efficiency and productivity.



DECT WIRELESS RANGE ENHANCES PRODUCTIVITY

With an extensive wireless range, up to 135 m/442 ft., you can answer calls even when away from your workspace.



Additional benefits & features

SEAMLESS CALLS

Certified for Microsoft Teams for a reliable, seamless call experience.

CONVENIENT USB-C AND USB-A CONNECTIVITY

Connect easily with any office set-up with the included USB-C and USB-A adapter.

EPOS MANAGER

Configure, manage, and monitor device usage remotely from a central admin portal.

ENHANCED AUDIO PROTECTION

EU Noise at Work Limiter and Australia G616 Acoustic Safety ensures maximum of 85dB.

EPOS ACTIVEGARD® TECHNOLOGY

Protects users against acoustic injury caused by sudden sound bursts on the line.

VERSATILE 3-IN-1 HEADSET DESIGN

Choose a headband, earhook or neckband to suit your personal preference.



STAY FOCUSED WITH A STEREO DEVICE

Passive damping ear pads help keep you focused on your conversations.

CONTROL YOUR SETTINGS WITH EPOS CONNECT

Easy headset management with EPOS Connect app, available for mobile, desktop or web.

SUSTAINABLE AND DURABLE CARRY POUCH

The carry pouch in soft, RPET felt material protects and allows for easy transport.

SUSTAINABLE FSC PACKAGING

Plastic free packaging and materials from responsibly managed forests.



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What's in the box



Product name	IMPACT 5000 Go MS Mono 3in1 WL USB-A	IMPACT 5000 Go MS WL USB-A	CH 50 Foldable charge stand	SDW D1 USB USB DECT dongle	H2P SDW 10 Ear pads Leatherette (2 pcs)	H2P SDW 30, 60 Ear pads Leatherette (2 pcs)
Part number	4Z21U41686	4Z21U41687	4Z21U41689	4Z21U41688	4Z21R84318	4Z21R84319

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IMPACT 5000 Go

performance

SPEAKERS

Bandwidth (speak mode):
Narrowband: 300 Hz - 3.4 kHz
Wideband: 100 Hz - 7 kHz

Bandwidth (music mode):
Wideband: 20 Hz - 20 kHz

Impedance: Mono 3-in-1: 32 ohm
Double-sided: 16 ohm

Size: Mono 3-in-1: 17 mm
Double-sided: 30 mm

MICROPHONE

Type: 2 Digital MEMS, omnidirectional microphones
Frequency Range: 150 Hz to 11 kHz

BATTERY

Talk time: Up to 14 hours
Charging time: Mono 3-in-1: 2.5 hours
Double-sided: 4 hours

AUDIO CODECS SUPPORTED

User Hearing Protection: EPOS ActiveGard™ EU Noise Limiter*

* Limit volume exposure for compliance with regional specific directives is configurable in EPOS Connect (desktop and browser), EPOS connect mobile app and EPOS Manager

design

WEARING STYLE

On-ear double-sided headset
Mono 3-in-1: Ear hook, headband, neckband
Ear cups: 54.5 mm | 2.15

SMART FEATURES

On/off LED light. Busy light on headset and base station
Dictation mode: Ad-hoc conferencing up to 4 participants

Buttons:

- On/off
- Accept/end a call
- Volume control
- Mute/unmute

Charge stand:

- Foldable magnetic stand with DECT dongle and USB-C port

WEIGHT

Mono 3-in-1:
• ear hook: 44 g | 1.55 oz
• headband: 58 g | 2.05 oz
• neckband: 43 g | 1.52 oz
Double-sided: 136 g | 4.80 oz

DIMENSIONS

Headset (L x W x H)
Mono 3-in-1: 50 x 25 x 140 mm | 1.97 x 0.98 x 5.51 in
Double-sided: 165 x 170 x 62 mm | 6.50 x 6.69 x 2.44 in

Packaging (L x W x H)
200 x 201 x 65 mm | 7.87 x 7.91 x 2.56 in

connectivity

INTERFACE

DECT USB dongle, USB-C cable, USB-C to A adapter
Wireless operating distance:
Line of sight: 135 m | 442 ft
Typical office building: 40 m | 131 ft

software

EPOS devices can be managed with following Software solutions:

EPOS CONNECT

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments:

eposaudio.com/software-epos-connect

EPOS MANAGER

Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions:

eposaudio.com/software-epos-manager

information

PART NUMBER (PN)

IMPACT 5000 Go MS Mono 3in1 WL USB-A: 4Z21U41686
IMPACT 5000 Go MS WL USB-A: 4Z21U41687
CH 50 Foldable charge stand: 4Z21U41689
SDW D1 USB USB DECT dongle: 4Z21U41688
H2P SDW 10 Ear pads Leatherette (2 pcs): 4Z21R84318
H2P SDW 30, 60 Ear pads Leatherette (2 pcs): 4Z21R84319
Spare battery SDW 10: 4Z21U41690
Spare battery SDW 30,60: 4Z21U41691

CERTIFICATION

Certified for Microsoft Teams.
Works with all other leading UC platforms
** Contact your 3PO business unit for info about non-Teams certified products.

WARRANTY

2 Years***

***Warranty claims can be made at lenovo@eposaudio.com

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