EPOS Connect for Win and Mac

Optimize and personalize

Update with the latest firmware and personalize your EPOS audio device settings to ensure flawless operation and maximum productivity. Stay in control of your calls with a tool that keeps your devices working seamlessly with all leading softphones.

When work demands that you can perform in a range of different sound environments, the ability to personalize your audio devices is vital. EPOS Connect gives you easy access to customize call quality and adjust how you take calls depending on your situation.

Running EPOS Connect in the background of your Mac means you get the updates in real time as we design and engineer them. With a simple interface it's easy to get the most from your audio devices and improve your ability to achieve more wherever you work.

See more at www.eposaudio.com/epos-connect

Key benefits & features

The latest updates
Get the latest firmware updates to enhance your EPOS audio devices and ensure your performance at work

Personalized audio experience
Wherever you work, personalize your device settings to suit your working situation and choose a default softphone and headset

Control calls seamlessly
Connect your headset and softphone for full call control including answer/end calls, adjust volume and mute

Easy to use
Enjoy an intuitive and user-friendly interface that makes it easy to get the most from your EPOS audio devices

Freeware
Enable optimal functionality of your EPOS devices with a free download of EPOS Connect

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Product data

USB devices supported

IMPACT 100 Series	SC 30 USB / SC 60 USB
IMPACT 200 Series	SC 230 USB / SC 260 USB,
IMPACT 600 Series	SC 630 USB CTRL / SC 660 USB CTRL, SC 630 USB ML / SC 660 USB ML, SC 635 USB / SC 665 USB, SC 660 ANC USB, SC 635 USB-C / SC 665 USB-C
IMPACT 1000 Series	IMPACT 1030(T) / IMPACT 1060(T), IMPACT 1060T ANC
IMPACT 5000 Series	SDW 5013–5016 / SDW 5033–5036 / SDW 5063–5066
IMPACT D Series	D 10 USB ML / D 10 USB ML II / D 30 USB ML, D 10 PHONE / D 10 PHONE II / D 30 PHONE
IMPACT DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
IMPACT SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
IMPACT MB Pro Series	MB Pro 1 UC / MB Pro 2 UC, MB Pro 1 UC ML / MB Pro 2 UC ML
ADAPT 100 Series	SC 130 USB / SC 160 USB, SC 135 USB / SC 165 USB, ADAPT 130 USB II / ADAPT 130T USB II, ADAPT 160 USB II / ADAPT 160T USB II, ADAPT 135 USB II / ADAPT 135T USB II, ADAPT 165 USB II / ADAPT 165T USB II, ADPAT 160 ANC USB / ADAPT 160T ANC USB
ADAPT 200 Series	ADAPT 230 / ADAPT 260
ADAPT 300 Series	ADAPT 360 UC black / ADAPT 360 UC white
ADAPT 400 Series	ADAPT 460(T)
ADAPT 500 Series	ADAPT 560 / ADAPT 563
ADAPT 600 Series	ADAPT 660 / ADAPT 660 AMC / MB 660 UC / MB 660 UC MS
ADAPT Presence Series	Presence UC / Presence UC ML / Presence Grey UC

EXPAND Series	SP 30(T), SP 40(T), SP 80 (T)/ 80 Mic/ Vision 1**/Vision 1M**
SC 40/SC 70 Series	SC 40 USB CTRL / SC 70 USB CTRL, SC 40 USB MS / SC 70 USB MS, SC 45 USB CTRL / SC 75 USB CTRL, SC 45 USB MS / SC 75 USB MS
Dongles	BTD 800 USB / BTD 800a / SDW D1 USB
Busy light	UI 20 BL USB
Prosumer	C10, C20, C50, S6

Supported operating systems

MacOS	11.x, 12.x, 13.x
Windows	Windows 10, 11

Supported softphones (MAC)

Supported softphones are:	– Alcatel-Lucent Rainbow v1.55 or higher – Amazon Chime 4.30 or higher – Avaya Equinox v3.2.2.2 or higher – Bria X 1.2 and Bria v4.8 or higher – BroadSoft – Cisco Jabber v11.7 or higher – CounterPath X-Lite 4.9.8 – CXone-MAX, – Genesys PureCloud – Microsoft Teams v.1.2.00.22654 – Microsoft Lync v6.4.0.6 or higher – Mitel MiCollab v8.0 or higher – Mitel MiCloud Telepo v4.8.0.3636 or higher – Skype v6.3.X.X. to v7.40.0.104 – Unify Circuit Desktop Client for Windows v1.2.2002 or higher – Unify Circuit Web Client for Chrome v1.2.2002 or higher – Webex Teams – Webex by Cisco – 8x8 Virtual Office Desktop v6.7.7 or higher – Zoom v4.4.53595 or higher – NICE CXone, Max

* IMPACT SD Series available in America only.   ** Vision 1 is not supported in Win 7.

Supported softphones (Win)

Supported softphones are:

- 3CX Windows App/Web Client (v15 or above)
- 8x8 Virtual Office Desktop v6.7.7 or higher
- Alcatel-Lucent IP desktop
- Alcatel-Lucent Opentouch
- Alcatel-Lucent Rainbow v1.55 or higher
- Amazon Connect
- Amazon Chime
- Avaya Aura v7.0.2 or higher
- Avaya Communicator v2.1.0.69 or higher
- Avaya Equinox v3.2.2.2 or higher
- Avaya IX Workplace v3.7.6 or higher
- Avaya Workplace Client for Windows
- Avaya One-X Agent v2.5.58020.0 or higher
- Avaya One-X Communicator v5.2.0.14 or higher
- Broadsoft UC One v21.0 or higher
- Cisco CUCI Lync v11.6 or higher
- Cisco IP Communicator v8.6.2 or higher
- Cisco Jabber v11.0 or higher
- CounterPath X-Lite 4.9.8, Bria X 1.2 and Bria V4.8 or higher
- NICE CXone, Max
- Fuze
- Genesys PureCloud
- Genesys Pure Connect (Interaction Connect) v 2019 R3
- Genesys Workspace Desktop Edition v8.5.120.06 or higher
- GloCOM v6.4.1 or later
- Innovaphone Software Phone v12r2
- Microsoft Teams 1.2.00.22654 or higher
- Miralix Softphone 5.3.56 or higher
- Mitel MiCloud Telepo 4.8.0.3636 or higher
- Mitel MiCollab Desktop client v8.0.3 or higher
- Mitel MiCollab Web Client v8.0.15 or higher
- Mitel MiVoice 2380/1560 v4.2.0.0 or higher
- NSoftphone Premium 8.0.0 or higher
- Octopus NetPhone v10.30.2092.0 or higher
- Pascom UC client v17.09 or higher
- samwin v7.2.0.1 or higher
- SAP CCtr v7.0 SP3 or higher
- Skype for Business 2015/2016
- Starface UCC v6.0.2.12 or higher
- SwyxIt! 10.30.2114.0 or higher
- Unify Circuit Desktop Client for Windows v1.2.2002 or higher
- Unify Circuit Web Client for Chrome v1.2.2002 or higher
- Unify OpenScape v7R1.47.14 or higher
- Webex by Cisco
- Webex Teams
- Zoom 5.8.0 or higher
- Zylinc ZyDesk Attendant Console ver- 6.0 u3 or higher
- Zylinc ZyDesk Contact Center ver- 6.0 u3 or higher
- Zylinc ZyDesk Service Center ver- 6.0 u3 or higher

Supported softphones (Win)

Contact center services:

- Amazon Connect
- Genesys WorkSpace Desktop Edition
- Genesys PureCloud

Privacy policy

GDPR Compliant. For more info, check the license agreement