Global Data Sheet

IMPACT 700 Powered by EPOS

Ensure customer satisfaction on every call with a headset that delivers rich, natural sound no matter the level of background noise. Three digital microphones built on EPOS BrainAdapt[™] provide industry-leading voice pick-up to let your agents be heard. Smarter technology for all

Lenovo

IMPACT 730T

SCdE

Key Features

STAY COMFORTABLE THROUGHOUT THE DAY

Lightweight headset for next level comfort with soft, leatherette earpads crafted for all-day wear to ensure agent well-being.



BUILT FOR LASER-SHARP FOCUS IN BUSY WORK ENVIRONMENTS

Stay focused on the customer with passive noise dampening, incoming speech clarity, and ActiveGard[™] acoustic shock protection.



ERGONOMIC IN-LINE CONTROLLER FOR FRICTIONLESS CALLS Effortlessly answer calls, mute the mic, and change volume with an intuitive in-line

controller that's always where you need it.



b)

BACKED BY EXCLUSIVE 3-YEAR EXTENDED WARRANTY

Get peace of mind with a product that is engineered to withstand prolonged heavy use and truly built to last for years.

INDUSTRY-LEADING VOICE PICKUP FOR NATURAL-SOUNDING CALLS

Enjoy exceptional call clarity with three beamforming mics powered by EPOS AI[™] that suppress noise and transmit natural voice.



Additional benefits & features

CONTROLLER THAT'S ALWAYS AT HAND

Just 25 cm from the headset, the inline controller never gets lost or fumbled.

PRACTICAL MUTE ALERT

LED on the tip of the mic flashes to notify you if you try to speak while muted.

BUSYLIGHT FOR FEWER INTERRUPTIONS

360-degree busylight clearly signals to others when you're not to be disturbed.

INTUITIVE SMART FEATURES

Mute/unmute or answer calls by moving the boom arm or taking the headset on/off.

INTEGRATES PERFECTLY WITH EPOS MANAGER

Analyze, manage, and update devices remotely with the free, secure tool.

ACTIVEGARD[™] FOR HEARING SAFETY

ActiveGard[™] technology prevents loud spikes and supports noise-at-work compliance.





SIDETONE ENCOURAGES SOFTER CONVERSATIONS

Audible voice feedback helps agents speak in a softer, more pleasant tone.

MULTIPLE CONNECTION OPTIONS

Includes a USB-C to USB-A adapter for flexible, future-proof ease of use.

GUARANTEED COMPATIBILITY

Optimized for Contact Center platforms and certified for leading UC providers.

COMPACT AND EASY TO TRANSPORT

The slim headset folds flat to fit neatly in the compact storage pouch.





zoom



Google Meet



Learn how to make the most of your headset.





What's in the box



IMPACT 700 ear pads Leatherette (2 pcs)

Product name
Part Number (PN)

IMPACT 730T

4Z21P90192

IMPACT 760T

4Z21P90193

4Z21R84312

Lenovo

IMPACT 700 Specifications

performance

STEREO SPEAKERS

Driver: D 32 mm | 1.25 in Frequency Range: 20 Hz - 20 KHz Bandwidth: Super Wideband Impedance: 16 Ω Earcups: On-ear, D: 65 mm |2.55 in ANC Technology: No

MICROPHONE

Type: 3 Digital MEMS Frequency Range: 100 Hz - 16 KHz Microphone Noise Canceling: Yes, ultra noise canceling

AUDIO CODECS SUPPORTED

User Hearing Protection: EPOS ActiveGard® EU Noise Limiter*

*Limit volume exposure for compliance with regional specific directives is configurable in EPOS Connect

design

SMART FEATURES

Adjustable headband and boom arm Lift to mute boom arm Busylight 360-degree Inline controller placed 25 cm | 9.84 in from headset Inline controller buttons:

Accept/end a call

- Mute/unmute
- Volume control (volume wheel)
- Teams button
- Wearing detection

WEIGHT

Double-sided: 115 g | 4.05 oz Single-sided: 80 g | 8.82 oz

DIMENSIONS (W X D X H)

Product: 198 x 64 x 159 mm 7.79 x 2.51 x 6.25 in Package: 201 x 72 x 208 mm 7.91 x 2.83 x 8.18 in

connectivity

INTERFACE

USB-C & USB-A (USB adaptor included)

CABLE LENGTH 1.8 m | 5.9 ft

software

EPOS devices can be managed with following Software solutions:

EPOS CONNECT

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments:

eposaudio.com/software-epos-connect

EPOS MANAGER

Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

information

PART NUMBER (PN)

IMPACT 730T: 4Z21P90192 IMPACT 760T: 4Z21P90193 IMPACT 700 ear pads Leatherette (2 pcs): 4Z21R84312

CERTIFICATION

Certified for Microsoft Teams, Zoom, Google Meet, Webex by Cisco and Chromebook** Works with all other leading UC platforms

**Contact your 3PO business unit for info about non-Teams certified products.

WARRANTY

3 Years***

***Warranty claims can be made at <u>lenovo@eposaudio.com</u>