

Digital Communication Tools for Healthcare

In today's digital world exceptional healthcare service does not depend on front office staff and clinicians alone. For healthcare professionals to provide high quality care and service in the digital age, secure, easy to use communication tools and technology are required to keep offices running smoothly and protect patient privacy.

Patients increasingly expect virtual consultations as standard practice, and remote conferencing and collaboration is being relied upon more than ever by clinicians who need the right tools and technology to connect with patients and colleagues.

When it comes to telehealth, security is a top priority and while the unbounding of doctors and patients from their geographical locations comes with many benefits, it also heightens the need for secure communication solutions that protect patients' personal data.

The EPOS IMPACT, ADAPT and EXPAND Lines of audio and video solutions for healthcare empower professionals with clear calls, secure communications and seamless collaboration.

EPOS Solutions Ensure Secure Communications

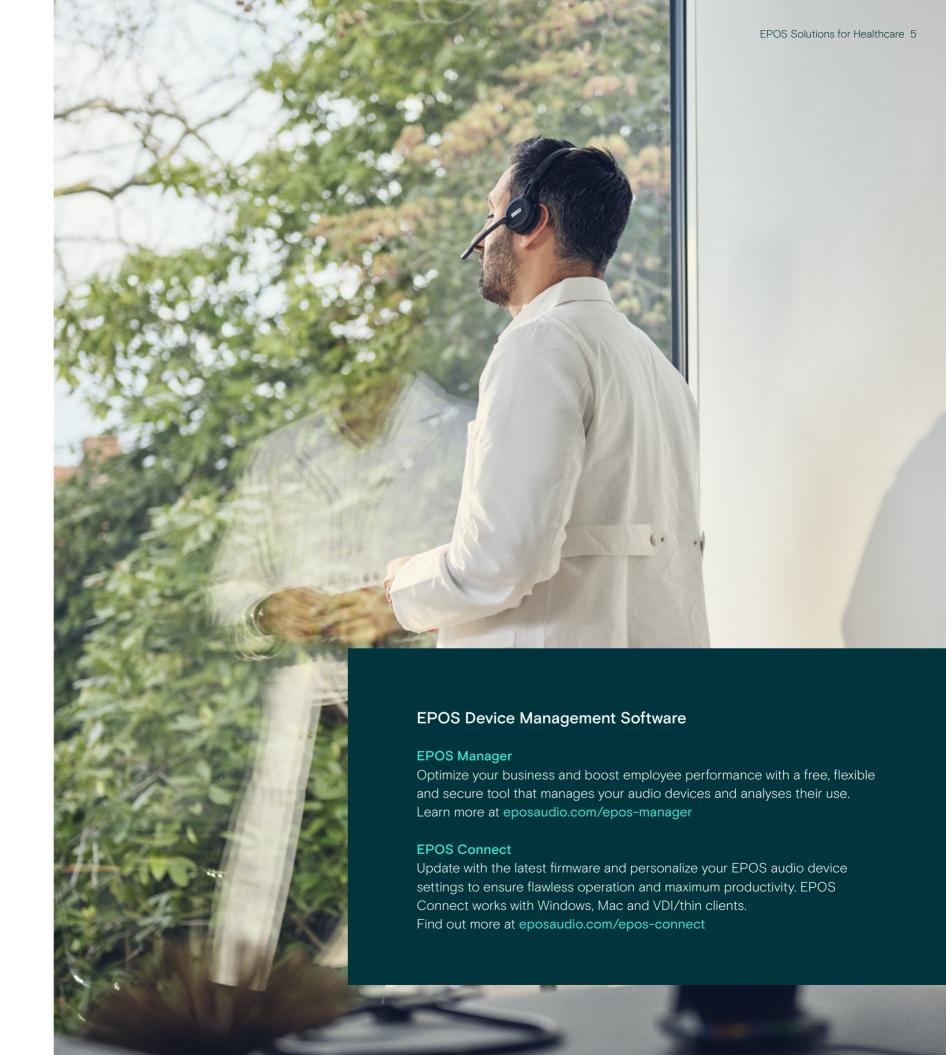
Secure Calls with DECT Technology

- DECT, or "Digital Enhanced Cordless Telecommunications", is primarily used for wireless voice transmission in office environments as it provides a cleaner, more stable sound and does not interfere with nearby WiFi devices.
- In addition, DECT protects voice calls with highly secured DECT authentication and encryption, offering a high level of security against unauthorized access meaning that private conversations remain private.



Secure Device Management with EPOS Digital Solutions

EPOS digital solutions work on Thin Client Operating Systems (OS) to allow high security industries such as healthcare to use safe device management software, facilitating IT departments in maintenance of EPOS digital devices across the organization.



EPOS Solutions

for Front Office and Administrative Staff

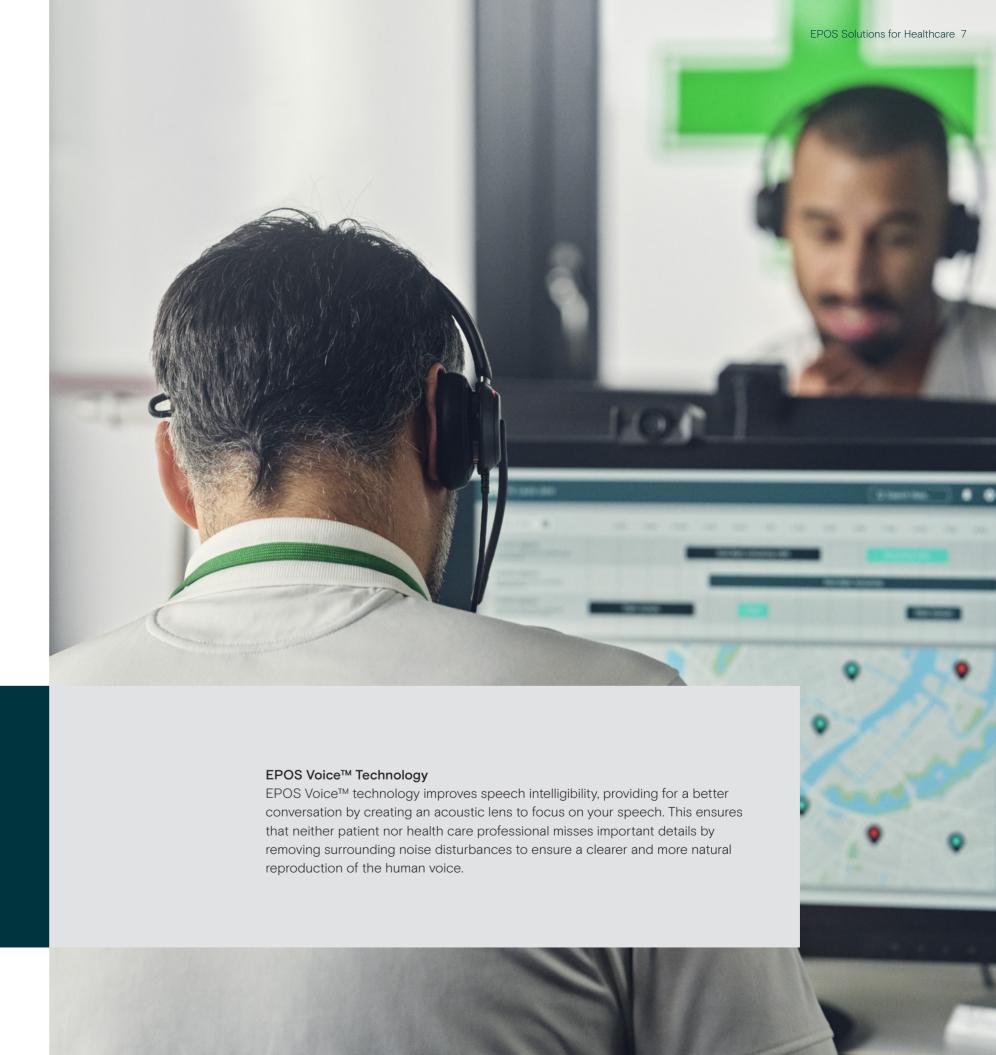
Ideal for front office staff and administrative professionals, the IMPACT 5000 Series, IMPACT D Series, IMPACT 700 Series, IMPACT 600 Series, IMPACT 200 Series empower healthcare professionals with superior call performance.

Noise cancelling microphones and EPOS Voice™ technology provide clear communications in noisy offices while security features such as pairing intrusion protection, DECT encryption and DECT Security Certification ensures that private data is protected during calls.

For healthcare professionals who spend long hours on the phone soft, replaceable earpads and EPOS ActiveGardTM Technology provide all day wearing comfort and protection from acoustic shock. Multi-device connectivity to mobile and PC/softphone and in-line control units allow for easy call handling and increased productivity.

Key Needs

- Protect patient privacy and personal data
- Clear communication in noisy office environments
- Audio device ease of use and flexibility for increased productivity
- All-day wearing comfort





EPOS Solutions

for Clinicians

Ideal for clinicians the IMPACT 5000 Series, IMPACT D Series and EXPAND Series of audio-visual solutions, including headsets, speakerphones, and video conferencing solutions empowers professionals with clear calls, secure communications and seamless teamwork.

With DECT Security Certification and protection pairing, the IMPACT 5000 Series and IMPACT D Series offer the highest level of protection for private patient data, while also equipped with own-voice detection technology that ensures clear doctor patient communications.

Experience effortless video conferencing with the EXPAND Vision 1. This compact, portable USB webcam delivers ultra-sharp video and exceptional voice pickup. The 4K camera is optimized to produce the best picture in any light conditions. It can be installed in no time with the built-in mounting clip, designed to accommodate any screen.

Key Needs

- Protect patient privacy and personal data
- Superior video and sound clarity in virtual patient Consultations
- Ease of use and flexible connectivity

EPOS Solutions

for Conferencing and Collaboration

Ideal for healthcare professionals, EPOS
Conferencing solutions provide secure and
user-friendly digital technology that underpins
the delivery of exceptional healthcare services.

Digital technology has become an essential component of healthcare services, enabling smooth office operations and high-quality virtual consultations. The right communication tools are now more important than ever. EPOS offers a range of audio-visual solutions, including headsets, speakerphones, and video conferencing solutions that provide professionals with clear calls, secure communications, and seamless teamwork.

Key Needs

- Clear audio and video for optimal consultations and collaboration
- Simple and easy to use solutions
- Secure communications



Summary of Products







IMPACT 5000 Series

IMPACT 5000 Series

IMPACT D Series

Recommended Variant	IMPACT SDW 5066	IMPACT SDW 5061	IMPACT D 30 USB ML
MSRP	€429/\$439	€329/\$339	€269/\$299
Recommended Solution For	Front office staff and Clinicians	Front office staff and Clinicians	Front office staff Clinicians
Double-sided	⊘ *	*	*
Wearing styles: Headband, ear hook or neckband	✓ ***	✓ ***	✓ **
Flexible boom arm	•	•	•
Base station	•		⊘
Busylight	•	•	
In-line call control unit			
Dictation mode	•	•	
Noise damping earpads	•	•	⊘
Replaceable earpads	•	•	•
UC optimized	•	•	⊘
2-year warranty	•	•	•
3-year warranty			

^{*} Double and single-sided variants available ** Neckband available as accessory *** 3-in-1 HS variants available









IMPACT 700 Series

IMPACT 600 Series

IMPACT 200 Series

ADAPT 100 Series

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IMPACT 760	IMPACT SC 660 ANC USB	IMPACT SC 260 USB MS II	ADAPT 160 ANC USB
€159/\$169	€249/\$249	€135/\$135	€139/\$159
Front office staff	Front office staff	Front office staff	Clinicians
✓ *	▽ *	✓ *	⋖
•	•	•	•
•			
•	⊘	⊘	⊘
•	⊘	•	⊘
•	•	•	•
•	•	•	•
		•	•
•	•		







Recommended Variant	IMPACT SDW 5066	IMPACT SDW 5061	IMPACT D 30 USB ML
Recommended Solution For	Front office staff and Clinicians	Front office staff and Clinicians	Front office staff Clinicians
Noise cancelling microphone(s)	✓	•	•
Active Noise Cancellation			
Own-voice detection technology	⋖	⊘	
EPOS Voice™ Technology			<
Pairing intrusion protection	⊘		⊘
DECT Security Certified	<	<	
DECT wireless connectivity	⊘	⊘	⊘
Bluetooth wireless connectivity			
Wired connectivity (USB or 3.5 mm jack depending on variant)			
Single connectivity (desk)			⋖
Single connectivity (PC/softphone)	*	⊘	<
Dual connectivity (mobile and PC/softphone)	✓ *		
Triple connectivity (computer, desk and mobile)	<		
Battery replacement (exchangeble by service)	✓	✓	<
EPOS ActiveGard™ technology	⊘	⊘	⊘
EU/AUS Limiter	⊘	✓ **	⊘

^{*} Single and dual connectivity variants available ** Activiation via EPOS Connent and EPOS Manager









IMPACT SC 660 ANC USB IMPACT SC 260 USB MS II

ADAPT 160 ANC USB

Front office staff	Front office staff	Front office staff	Clinicians
⊘	⊘	✓	⊘
	⊘		•
✓			
⊘	•	⊘	⊘
	•	•	Ø
***	⊗	⊘	⊘
⊘	Ø	•	•
•	⊘	⊘	•

^{***} USB-C & USB-A (USB adaptor included)

THE POWER OF AUDIO



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