

Release Notes

EPOS Manager

Release Date: 20-12-2021

Version: 7.1.0 (Cloud), 7.1.0.13703 (On-premises)

New features:

- Ability for IT Admin to login to EPOS Manager cloud using Single Sign On.
- Support for Mobile call transfer and configurable Auto Power Off settings for IMPACT 5000 Series.
- Support for Avaya Workplace to be set as default softphone by IT admin.

Changes and bug fixes:

- EPOS Manager on-premises support for Windows Server 2016 (Updated Feb 2018) OS.
- Support for ZyDesk to be recognized as Zylinc brand in the softphone report.
- Fixed the issue where EPOS Connect for Windows was unable to connect with EPOS Manager due to constraints on the length of Office field.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.
- EPOS Manager Cloud Single Sign On login on MAC machine does not work on Safari browser. It is recommended to use Google Chrome on MAC for Single Sign On.

Software Release History

Release Date: 07-10-2021

Version: 7.0.0 (Cloud), 7.0.0.11582 (On-premises)

New features:

- Support for new devices IMPACT D Series.
- Ability for IT Admin to configure the Mute Notification settings for IMPACT 5000 Series and the interval on how frequently to show the notifications.

Changes and bug fixes:

- The URL of the static content (software and firmware updates) on the cloud solution has changed to https://update.eposstorage.com
- Improved the on-premises solution to reduce the number of ports required to be exposed in the organization.



- Tenant Admin while editing the softphone configuration pack can see the list of default softphones based on the EPOS Connect client type.
- Fixed the issue where the admin name was shown wrong upon login.
- Fixed the issue where the third-party device name was not shown in the device details page.
- Fixed the issue where sub admins are not receiving new FW/SW notification emails.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.

Release Date: 12-05-2021

Version: 6.1.0 (Cloud), 6.1.0.7007 (On-premises)

New features:

- Support for new devices ADAPT 130/130T, ADAPT 160/160T, ADAPT 135/135T, ADAPT 165/165T, ADAPT 160 ANC/160T ANC, ADAPT 200 Series, Command 260 PTT.
- Support for Sidetone settings in ADAPT 660.
- Support for prioritizing PC audio settings in BTD 800 dongle.

Changes and bug fixes:

- EPOS Manager On-Premise solution based on docker Linux containers.
- Ability for IT Admin to deploy multiple firmware updates or configurations to multiple user groups in one go.
- Ability for IT Admin to hide the user groups.
- Fixed the issue of call activity and softphone reports not shown.

Known Issues:

- EPOS Manager will not show version details of web-based softphones.