

Licence Agreement

EPOS Manager – Administrator

Administrator Licence Agreement for Software

Unless otherwise stated, the EPOS Manager software and the associated EPOS Connect client software and associated material and documentation are protected by copyright and are owned by EPOS Group A/S.

EPOS Manager is a solution which is owned and operated by EPOS Group A/S. This software helps the IT administrator of an enterprise customer manage EPOS equipment.

Important – Please Read Carefully

This Licence Agreement is a legally binding agreement between the company (with you acting as a representative of the company (hereinafter “the Company”)) and EPOS Group A/S pertaining to the EPOS Manager software identified above and may include associated software components, media, printed material and online or electronic documentation (‘the Software’).

By installing, copying or otherwise using the Software, the Company accepts that it is bound by the terms and conditions of this Licence Agreement and that the users who are given access to use of the Software accept the terms and conditions of the Licence. If the Company does not accept the terms and conditions contained in this Licence Agreement, including the terms and conditions for use, distribution, exemption of liability etc., the Company must not install or use the Software.

Licence

Access to the Software from a user account set up for the purpose only applies to the Company which has submitted its user information and been given permission to use the Software when the account was set up. The Software may not be copied or distributed to other accounts than those set up by EPOS Group A/S.

Access to current or future features contained in the Software may be subject to a Licence fee. Modifying the Software is not permitted.

Exemption of Liability

The Software and all support by EPOS Group A/S is provided ‘as is’ with no express or implicit warranty. EPOS Group A/S cannot be held liable for any implicit warranties related to suitability for a particular purpose. EPOS Group A/S cannot under any circumstances be held liable for damage, including, but not limited to, lost profit, financial loss of any kind or accidental damage or consequential damage arising as a result of damaged or lost data, software or computer error etc. or for other claims made by the user or a third party. The Company is responsible for compliance with applicable legislation pertaining to the processing of personal data.

Venue and Applicable Law

This Licence Agreement is subject to Danish law. All disputes must be settled in EPOS Group A/S's Danish jurisdiction.

Processing of Information

Collection of information

In connection with your use of the Software, EPOS Group A/S will process certain personal data solely for the purpose of providing the Software and the related services. EPOS Group A/S acts as the data processor for these data processing activities and the terms hereof is set out in the data processing agreement you accept before you install the Software.

EPOS Group A/S collects the following categories of information from users of the Software:

- Information that is technically necessary for the functionalities of the system (e.g. the user's IP address and MAC address)
- Anonymous diagnostic information from users regarding the technical functionality of the system (e.g. data packet loss, exceptions, length of conversation and microphone/speaker volume). The purpose of this is to improve the quality of our solution
- Information used to support user settings in the Software
- Information used for business intelligence and the improvement and optimization of the system from users of the Software (e.g. kind of device used, the number of active/inactive users)

EPOS Group A/S collects and processes personal information from users of the Software to allow the company's IT administrator to distribute client software and unit software and carry out maintenance of associated units and configuration of units belonging to associated users. The following information will be collected from users of the Software:

- User's first name and surname
- User's e-mail address

EPOS Group A/S reserves the right via e-mail to notify the user of updates and new features contained in the Software.

EPOS Group A/S does not collect information other than stated above and does not collect sensitive personal information about users of the Software. The information collected from users of the Software will not be compared to or amalgamated with information about the user from other sources or from third parties.

EPOS Group A/S will not pass on or otherwise make available any collected information on users to third parties except for sub-processors as mentioned in the Data Processing Agreement.