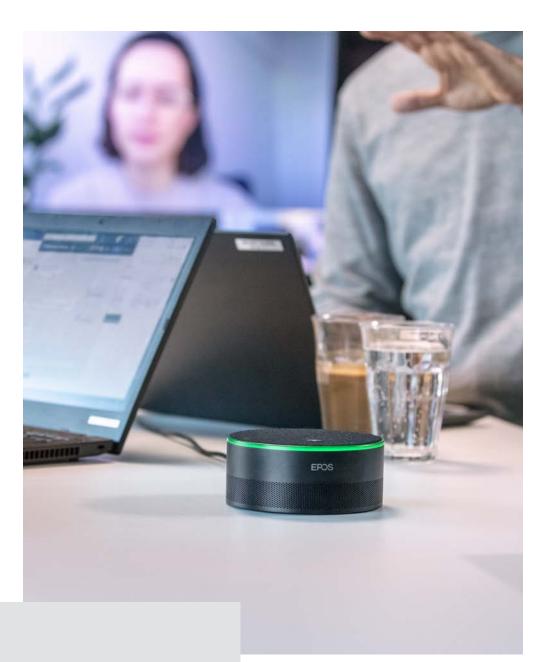# EPOS

EXPAND Capture 5
Frequently Asked
Questions

What does it mean that EXPAND Capture 5 is an intelligent speaker?
An intelligent speaker identifies in-room participants in live transcription, meaning that everyone can easily see who is saying what, and creates a post-meeting transcript that identifies both remote and in-room attendees.

What is a Microsoft Teams Rooms (MTR) system?
MTR systems are designed to provide users with a complete collaboration experience with both video and audio. Such systems allow users to quickly and easily join Microsoft Teams meetings, make calls and share content seamlessly.

Does the EXPAND Capture 5 automatically transcribe the meetings?
No, you must enable the transcription in Teams for each meeting before it transcribes the meeting.

Can I connect EXPAND Capture 5 to my PC?
No, EXPAND Capture 5 can only be connected to an MTR system on Windows.

Can the EXPAND Capture 5 be used on the go?
No, the EXPAND Capture 5 is designed to be used in a meeting room setting connected to an MTR system on Windows and therefore cannot be used on the go.

How many voices can be identified by EXPAND Capture 5?
Up to 10 distinct voices in the room.

What do the different LED indicators mean?
The LED indicators are for mute indication and Cortana activities. Below you will find the different LED indicators.

- Green= In meeting
- Red= In meeting, microphones are muted
- White pulsating = Cortana activated, listening for input
- Rotating 'snake' blue head, white tail= Cortana processing
- White/blue pulsating= Cortana executing/answering
- LED off= low power mode (10 min. after MTR enter sleep mode)

How do I set up my voice so EXPAND Capture 5 can identify my voice?
You can use the desktop version of Teams, either Windows or Mac, to set up your voice profile. We recommend finding a quiet place to do the recording. Firstly, make sure that your Teams language is set to English (United States). Then select More options > Settings and look under Language. Under Settings, select Recognition and then Get started. On the next screen, select Start voice capture and read the text aloud. When you are done, select Stop voice capture. On the final screen, select Close.

Is EXPAND Capture 5 intended to be the only speakerphone connected to the MTR or can they exist alongside other certified accessories?
In the MTR system set-up, there can be only one active audio device at the same time.

Can I build a medium/large MTR system in which EXPAND Capture 5 provide transcription functionality but the heavy lifting on conferencing audio is performed by other equipment?
No, this will not be supported.

Can I add more than one EXPAND Capture 5 into the meeting room to support more voices than the max of up to 10?
Currently no plans to add support for this.

How many participants in total can be in the meeting?
The current maximum supported meeting size allows for up to 20 participants with transcription possibilities. However, Microsoft are working to support a larger number of participants to be transcribed.

Is the EXPAND Capture 5 Microsoft Teams certified?

Yes. The EXPAND Capture 5 is certified for Microsoft Teams Rooms on Windows. This is the result of a highly integrated cooperation process with Microsoft, focused on delivering flawless performance and exceptional user experience.

What size of room is the EXPAND Capture 5 recommended for?

The EXPAND Capture 5 has been designed, tested, and optimized for huddle, small and medium meeting sized rooms using best-in-class audio technology and is certified for these room sizes.

What other equipment/software do I need for EXPAND Capture 5 to work?

An MTR unit with proper license.

How do I set up my EXPAND Capture 5?

Connect the EXPAND Capture 5 to the power/data box, then connect the power/data box to the MTR. Then, plug in the power supply unit to the power/data box. Once the device is connected make the correct setting either directly on the MTR unit or via Microsoft Teams admin center.

How do I join a scheduled Teams meeting using EXPAND Capture 5?

You can start the meeting by saying "Hi Cortana. Please start the meeting."

Can the EXPAND Capture 5 be managed remotely?

Yes. You can manage EXPAND Capture 5 and deploy updates through Microsoft Teams admin center.