



EPOS VDI Softphone Compatibility Guide

IGEL OS



Enterprise Softphones	Wireless DECT Series	Wireless Bluetooth® Series	Wired USB Series	Speakerphone Series
Cisco Jabber 12.9 and higher*	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition
MS Teams v. 1.3.00.21759 and higher	Audio	Audio	Audio	Audio
Skype for Business 2016 and higher	Audio, Call Control	Audio, Call Control	Audio, Call Control	Audio, Call Control
Webex 41.12 and higher	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition
Zoom v. 5.8 and higher	Audio	Audio	Audio	Audio



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HP ThinPro



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MS Teams v. 1.3.00.21759 and higher	Audio	Audio	Audio	Audio
Skype for Business 2016 and higher	Audio, Call Control	Audio, Call Control	Audio, Call Control	Audio, Call Control
Webex 41.12 and higher	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition
Zoom v. 5.8 and higher	Audio	Audio	Audio	Audio



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Dell Wyse ThinOS



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Zoom v. 5.8 and higher	Audio	Audio	Audio	Audio



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eLux



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MS Teams v. 1.3.00.21759 and higher	Audio	Audio	Audio	Audio
Skype for Business 2016 and higher	Audio, Call Control	Audio, Call Control	Audio, Call Control	Audio, Call Control
Webex 41.12 and higher	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition	Audio, Call Control, Presence recognition
Zoom v. 5.8 and higher	Audio	Audio	Audio	Audio



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NoTouchOS



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MS Teams v. 1.3.00.21759 and higher	Audio	Audio	Audio	Audio
Skype for Business 2016 and higher	Audio, Call Control	Audio, Call Control	Audio, Call Control	Audio, Call Control
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Compatibility

Audio Plug-and-play for audio on your EPOS Devices

Call control Answer, reject, mute, unmute, hold, unhold a call - with a simple click on the audio device

Presence recognition Let your colleagues know if you are in a call or free to talk with the EPOS USB Busylight

* Call Control features with Cisco Jabber VDI are enabled based on request.

Please reach out to softwarevdi-help@eposaudio.com for information about Call Control on Cisco Jabber VDI.