EPOS

EPOS proudly announces 3CX certification for ADAPT headsets and EXPAND 80 speakerphone

February 26, 2021: The premium audio brand, EPOS – part of the Demant Group, today announces that its ADAPT 360, ADAPT 460, ADAPT 560 and ADAPT 660 headsets, as well as its EXPAND 80 speakerphone, have been certified for 3CX. This offers business professionals rich, natural sound and Active Noise Cancellation as well as full interoperability with 3CX UC PBX solutions.

The latest certifications add to the already impressive portfolio of certified EPOS headsets and conference devices. ADAPT is a series of premium audio solutions for those who need to make flawless business calls from anywhere. EXPAND 80 is a series of premium, scalable speakerphones for up to 16 in-room participants. The 3CX Test and Quality Team have been particularly focused on testing whether the ADAPT and EXPAND products' interoperability, Call Control functionality and audio quality matched those of the existing portfolio.

3CX Interoperability via Plugin and App
Interoperability is a pre-requisite for certification with 3CX, and in order to provide full Call Control interoperability with the 3CX Windows App, EPOS has developed a plugin available from the EPOS website. The Interoperability plugin provides the following functionalities: Answer Call, End Call, Mute Sync, Volume Control and Redial.
The EPOS plugin for the 3CX Windows App is available for download here: www.eposaudio.com/software

"EPOS has a proven track record of providing high-quality devices for office and contact center environments, and we're pleased to now call them an official 3CX technology partner. Partnering with EPOS perfectly aligns with our transition towards a true omnichannel communications solution, and complements the exciting developments we've made to our customer service and business calling capabilities in 2020. With 3CX & EPOS, users can take advantage of a market-leading, award-winning communications system, complete with HD sound and seamless device integration," Stefan Walther, CEO, 3CX.

For the 3CX Web Client, EPOS provides Call Control interoperability through the EPOS Connect App. Interoperability with the 3CX Web Client provides the following functionalities: Answer Call, End Call, Mute Sync, Volume Control and Redial.

About 3CX
3CX is a global leader in business VoIP and Unified Communications (UC) technology. 3CX develops a leading UC PBX. It offers customers a simple, flexible and affordable solution that dramatically cuts telephony costs and management headaches. With 3CX, customers are guaranteed to increase productivity, reduce business travel and telco costs, streamline operations and improve customer service.

About EPOS
EPOS is an audio and video solution company developing and selling devices for business professionals and the gaming community. Based on leading and advanced technologies, the Danish founded company delivers high-end audio and video solutions with design, technology and performance as paramount parameters.

The establishment of EPOS is based on the decision to let the business segments of the joint venture – known as Sennheiser Communications – between Sennheiser Electronic GmbH & Co. KG and Demant A/S evolve in different set-ups. Alongside the introduction of a new own-branded portfolio, EPOS continues to sell the current Sennheiser Communications portfolio co-branded as EPOS I SENNHEISER.

EPOS is part of the Demant Group – a world-leading audio and hearing technology group. As such, it builds on more than 115 years of experience of working with innovation and sound. With headquarters in Copenhagen, Denmark, EPOS operates in a global market with offices and partners in more than 30 countries.

EPOS

MEDIA ALERT

Find more information at www.eposaudio.com

Global PR Manager, Enterprise,
Yasmin Gouhari
T +45 7242 0905
yagu@eposaudio.com