

# EPOS Connect for Win and Mac

## Optimize and personalize

Update with the latest firmware and personalize your EPOS audio device settings to ensure flawless operation and maximum productivity. Stay in control of your calls with a tool that keeps your devices working seamlessly with all leading softphones.

When work demands that you can perform in a range of different sound environments, the ability to personalize your audio devices is vital. EPOS Connect gives you easy access to customize call quality and adjust how you take calls depending on your situation.

Running EPOS Connect in the background of your Mac means you get the updates in real time as we design and engineer them. With a simple interface it's easy to get the most from your audio devices and improve your ability to achieve more wherever you work.

See more at [www.eposaudio.com/epos-connect](http://www.eposaudio.com/epos-connect)



## Key benefits & features

### The latest updates

Get the latest firmware updates to enhance your EPOS audio devices and ensure your performance at work

### Personalized audio experience

Wherever you work, personalize your device settings to suit your working situation and choose a default softphone and headset

### Control calls seamlessly

Connect your headset and softphone for full call control including answer/end calls, adjust volume and mute

### Easy to use

Enjoy an intuitive and user-friendly interface that makes it easy to get the most from your EPOS audio devices

### Freeware

Enable optimal functionality of your EPOS devices with a free download of EPOS Connect

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## Product data

### USB devices supported

IMPACT 100 Series	SC 30 USB / SC 60 USB
IMPACT 200 Series	SC 230 USB / SC 260 USB,
IMPACT 400 Series	IMPACT 430(T) USB C/IMPACT 460(T) USB C
IMPACT 600 Series	SC 630 USB CTRL / SC 660 USB CTRL, SC 630 USB ML / SC 660 USB ML, SC 635 USB / SC 665 USB, SC 660 ANC USB, SC 635 USB-C / SC 665 USB-C
IMPACT 700 Series	IMPACT 730 (T)/IMPACT 760(T)
IMPACT-800-Series	IMPACT 860(T), IMPACT 860(T) ANC
IMPACT 1000 Series	IMPACT 1030(T) / IMPACT 1060(T), IMPACT 1060(T) ANC
IMPACT 5000 Series	SDW 5013-5016 / SDW 5033-5036 / SDW 5063-5066
IMPACT D Series	D 10 USB ML / D 10 USB ML II / D 30 USB ML, D 10 PHONE / D 10 PHONE II / D 30 PHONE
IMPACT DW Series	DW Office / DW Office ML / DW Office USB / DW Office USB ML, DW Pro 1 / DW Pro 1 ML / DW Pro 1 USB / DW Pro 1 USB ML, DW Pro 2 / DW Pro 2 ML / DW Pro 2 USB / DW Pro 2 USB ML
IMPACT SD Series*	SD Office / SD Office ML, SD Pro 1 / SD Pro 1 ML, SD Pro 2 / SD Pro 2 ML
IMPACT MB Pro Series	MB Pro 1 UC / MB Pro 2 UC, MB Pro 1 UC ML / MB Pro 2 UC ML
ADAPT 100 Series	ADAPT 130(T) USB II / ADAPT 160(T) USB II, ADAPT 135(T) USB II / ADAPT 165(T) USB II / ADAPT 160(T) ANC USB
ADAPT 200 Series	ADAPT 230 / ADAPT 260
ADAPT 300 Series	ADAPT 360 UC black / ADAPT 360 UC white
ADAPT 400 Series	ADAPT 460(T)
ADAPT 500 Series	ADAPT 560 / ADAPT 563
ADAPT 600 Series	ADAPT 660 / ADAPT 660 AMC / MB 660 UC / MB 660 UC MS / ADAPT 660 c
ADAPT Presence Series	Presence UC / Presence UC ML / Presence Grey UC

EXPAND Series	SP 30(T), SP 40(T), SP 80 (T)/ 80 Mic/ Vision 1**/Vision 1M**
SC 40/SC 70 Series	SC 40 USB CTRL / SC 70 USB CTRL, SC 40 USB MS / SC 70 USB MS, SC 45 USB CTRL / SC 75 USB CTRL, SC 45 USB MS / SC 75 USB MS
Dongles	BTD 800 USB / BTD 800a / SDWD1 USB
Busy light	UI 20 BL USB
Prosumer	C10, C20, C50, S6

### Supported operating systems

MacOS	13.x; 14.x
Windows	Windows 10, 11

### Softphone Support

Please see Compatibility Guide	<a href="https://www.eposaudio.com/en/dk/compatibility-guide">https://www.eposaudio.com/en/dk/compatibility-guide</a>
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Contact center services:	<ul style="list-style-type: none"> <li>- Amazon Connect</li> <li>- Genesys WorkSpace Desktop Edition</li> <li>- Genesys PureCloud</li> </ul>
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Privacy policy	GDPR Compliant. For more info, check the license agreement
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\* IMPACT SD Series available in America only. \*\* Vision 1 is not supported in Win 7.